

STUDENT GUIDE

Casa Artom / Venice Campus



WAKE FOREST
UNIVERSITY

Table of Contents

PART I – BEFORE ARRIVING.....	2
DIRECTORY.....	4
EMERGENCY NUMBERS*	4
HOW TO GET TO CASA ARTOM.....	5
ORGANIZATION / ORGANIZZAZIONE.....	6
RESIDENTIAL LIFE, HOUSE SPACES AND FACILITIES.....	8
HEALTHCARE AND MEDICATIONS.....	12
Doctors in Venice.....	12
SAFETY AND CODE OF HONOR.....	13
Guests.....	13
Emergencies.....	13
• Consequences for Major Infractions.....	14
• Cases of Immediate Expulsion.....	14
PART II – AT CASA ARTOM.....	15
Obeying Local Laws.....	15
Finding Your Way Around / Girare per la città.....	15
Engaging with locals / Conoscere la gente del posto.....	16
VENICE PRIVATE AND PUBLIC TRANSPORT.....	17
The travel card “Venezia Unica” / Tessera “Venezia Unica”	17
BUYING FOOD AND SUPPLIES / FARE LA SPESA.....	18
Supermarkets.....	18
Neighborhood Shops / Negozi Vicini.....	18
Post Offices / Le Poste.....	18
Pharmacies / Farmacie.....	18
RESTAURANTS, ETC.....	19
Popular local eateries / trattorie e ristoranti.....	19
LOCAL LIBRARIES.....	19
TRAVELLING FROM VENICE TO AROUND ITALY AND EUROPE.....	20
PARENTS AND GUESTS: WHERE TO STAY.....	24
PART III – EMERGENCIES.....	25

Dear Students, *Cari Studenti,*

On behalf of the faculty and staff, we welcome you to Casa Artom! Your semester here is sure to be a rewarding and memorable experience, both academically and personally.

For more than 50 years, Wake Forest students have broadened their experience and skills here at Casa Artom. Now it is your turn! While your time here will provide you with the opportunity to live in a unique city and enjoy the beauty of Italy, it may also include unexpected challenges. Please be open to new ways of learning while respecting and appreciating the differences in customs and cultures.

Please read this handbook to prepare for your time at Casa Artom, in Venice, in Italy, and abroad

Benvenuti/e e buona permanenza!

**Silvia Maiani
On-site Director**

DIRECTORY

CASA ARTOM

Address Dorsoduro 699/700

Phone +39 041.522.2709

EMERGENCY NUMBERS*

POLICE 112

GENERAL EMERGENCY 113

MEDICAL (AMBULANCE) 118

FIRE 115

PHARMACIES +39 800.420.707 WOMEN'S SAFETY 1522

* In case of emergency, ask: *“Venite al pontile di Wake Forest Univeristy, tra Guggenheim e Ca’ Dario. È urgente!”*

PEOPLE

Alessandra Von Burg – Program Director (Home Campus)

+1 412.726.7593 (cell)

Silvia Maiani – On-site Director (Casa Artom Venice Campus)

+39 366.447.1449 (cell)

Maria Kuznetsova – Program and Student Services Assistant

+39 377.399.4440 (cell)

WFU EMERGENCY (HOME CAMPUS)

+001 336.758.5591

MEDICAL CARE IN VENICE (details p. 11)

Dr Marco Scatiggio (contact On-site Director for an appointment)

Hospital of Venice SS. Giovanni e Paolo +39 041.529.4361 or +39 041.529.5556

TRANSPORTATION

Water Taxi

Ask Program Assistant or On-site Director to help you to order a taxi!

Consorzio Motoscafi +39 041.522.2303 <https://www.motoscafivenezia.it/en/>

Reservation via the website preferred

Airports (directions to/from Casa Artom at p. 5)

Marco Polo (Venice) +39 041.260.9226

Canova (Treviso) +39 0422.315.111

Speak Italian when calling these numbers or speak English clearly and slowly

Train information www.trenitalia.it or www.italotreno.it

HOW TO GET TO CASA ARTOM

WFU VENICE CAMPUS

Casa Artom is located in Dorsoduro, easy to reach from all arrival points in Venice. The directions provided below are also available on our website:

www.wakeforestvenice.com/en/how-to-get-here_24.htm

FROM THE AIRPORT / DALL'AEROPORTO

By water taxi: Speedboats docked just outside of the terminal can whisk up to five-seven passengers and their luggage directly to Casa Artom (in about 25 minutes) for about 130 euro. Call or contact Casa Artom staff if you intend to arrive this way, as someone must unlock the Grand Canal entry way.

By water bus Alilaguna: A large boat that can accommodate around forty passengers. You must take the “blue line” which passes through the Lido and San Marco and costs 15 euro. In about one hour and twenty minutes, it takes you to the Zattere, about 10 minutes walk from Casa Artom. There is one every hour but check the website, as the timetable could vary: www.alilaguna.it When you get off at the Zattere stop, ask for the Guggenheim Museum. It has a distinctive wrought iron gate, which forms a right angle with No. 700, Wake Forest’s Casa Artom.

Ground transport: You can get to Venice via taxi, city bus or airport blue bus. These take you to Piazzale Roma (bus station) You can take a bus (5 or ATVO). The ticket costs 10 euro. From there you should take a “vaporetto”, Venice’s public transportation which plies the Grand Canal in either direction. Ask for “vaporetto” no. 1 or no. 2 direction ACCADEMIA. In about 25 minutes you need to get off at the Accademia vaporetto station, then ask for Guggenheim Museum, which is next door to Casa Artom.

FROM THE TRAIN STATION / DALLA STAZIONE

Venice train station Santa Lucia is on the Grand Canal in the northwest corner of the city. Please note that some trains do not terminate at Santa Lucia but stop only at the Venezia-Mestre Station on the mainland. In this case, get off in Mestre and take the first train to Venezia Santa Lucia. Trains from Mestre to Venice are frequent from 5 am until 11:30 pm.

To get yourself and your luggage from these trains station to Casa Artom you have two choices.

By water taxi: Just outside Venice train station there are docks where you can take a water taxi. It may be convenient to reach Casa Artom by water taxi, especially if you are travelling in a group and/or you have heavy luggage with you (about 90 euros depending on passengers and luggage). The directions you should give the driver are: “Wake Forest, l’università americana accanto al Museo Guggenheim”, i.e. *the American University next to the Guggenheim Museum*. Remember to call ahead to Casa Artom (041- 5222709) so that somebody can open the water door.

By vaporetto: Just outside the train station you can get the public means of transportation, line no.1 or no. 2 and get off at the Accademia stop after about 25 minutes. Once there ask for Guggenheim Museum; Casa Artom is next door n. 700. The price for a one-way vaporetto ticket is 9,5 euro.

CASA ARTOM STAFF AND FACULTY

Silvia Maiani *On-site Director*

Silvia directs the program in Venice along with the Home Campus Director Alessandra Von Burg. She coordinates financial, legal and administrative proceedings, implements the Venetian

Campus' projects, and organizes events at the house. She also coordinates student activities, academic trips, and VISA proceedings.

Maria Kuznetsova *Program and Student Services Assistant*

Maria is the primary contact for students, helps them navigate the city and local services, and helps organise all academic and extracurricular activities. She is also responsible for VISA and residency permit procedures.

Massimo Basso *Facilities Coordinator*

Massimo is in charge of the functioning and maintenance of all appliances and electrical equipment at Casa Artom. He also provides technical assistance with audio-visual equipment.

Cheti Bettio *Housekeeper*

Cheti helps in keeping Casa Artom clean and tidy. She cleans the common areas every day and each bedroom once a week. Cheti also coordinates the catering during social events organized at the House and occasionally teaches cooking classes.

Shaul Bassi *Italian Language and Culture* (ITA 113, 153, 217)

Agnese Chiari *History of Art* (ART 269)

Monica Chojnacka *History of Venice* (HST 119)

Caterina Cruciani *Economics* (ECON 150)

Claudia Meneghetti *Italian Language* (ITA 113)

Silvia Maiani *Humanities in Venice*

INTERNATIONAL PROGRAM ASSISTANT (IPA)

The International Program Assistant serves as a resource to help students tackle the day-to-day challenges of living in a foreign place. S/he/they answer any question about practical matters, such as getting around Venice, making travel plans, and purchasing an Italian cell phone if they wish to have one. The IPA works with students to make sure they follow the house rules.

5-DAY BREAKS

The academic program includes two 5-day breaks to give students an extended opportunity for travel. However, students may decide not to travel for part or the entire break. The IPA as well as the staff will be at the house as usual. In case all students travel, the Professor in Residence or the IPA must be the last to leave and the first to return from the break.

INDEPENDENT TRAVEL FORM

Any time a student travels or stays outside Casa Artom, s/he/they are required to complete an online Independent Travel form by Thursday at midday, before leaving either for the weekend or the semester breaks. The link will be emailed at the beginning of the semester. For safety reasons, it is mandatory that the IPA collect the detailed travel plans including all accommodation contacts for any independent travel and send them to the Professor in Residence and Administrative Coordinator.

Life at Casa Artom

STUDENT RESPONSIBILITIES AT THE BEGINNING OF THE SEMESTER

Take note of the following events during the first two weeks of the semester:

- **Welcome Day activities** on the first Monday after your arrival in Venice. These include a welcoming reception to meet Casa Artom's staff and faculty; a tour of the house; a walk around the city.
- **A General Meeting** on the first Tuesday after your arrival in Venice, dedicated to clarifying the rules of the house, introducing you to the staff's chores, talking about safety in town and during your travels, and providing some basic information about travelling in Italy and around Europe.
- **A meeting for your Residency Permit** (usually immediately after the General Meeting) to fill out forms and submit them to the local police office. Students are asked **not to travel** until the necessary formalities are completed.

WEEKLY MEETING

Once a week, you will attend a meeting along with the Professor in Residence, On-site Director, Program Assistant, and IPA, for internal communications, planning activities, and exchange information and experiences. The meeting will last from 10 to 50 minutes as needed.

KEY DEPOSIT (50 dollars or euros) / *Deposito per la chiave*

Before arriving at Casa Artom, you will receive a key code for door access. This key code will work all semester as your way to open outside doors. Upon arrival at Casa Artom, the IPA will make available a key or card for your individual room. If you decide to use the key or card to your room, you need to pay a deposit of 50 euros or US dollars. The deposit will be returned at the end of the semester, provided that you return the key or card.

RESIDENTIAL LIFE, HOUSE SPACES, AND FACILITIES

*Casa Artom is your home for an entire semester, so it is important that you enjoy all the comforts it offers but also that you fulfil some basic duties such as taking care of visitors and greeting people who arrive and leave saying *buongiorno* or *buonasera* (good morning; goodnight). Also, remember to be polite enough to moderate the speed of your English so as to facilitate communication.*

Each student living in the house should remember that they are sharing the house with other people. Everybody's compliance with the above guidelines is a sign of courtesy and respect for classmates, professors, and staff at Casa Artom. Please always remember that Casa Artom is both a home and university campus - not a hotel.

KITCHEN AREA

Use

Because we all share the same kitchen, it is imperative that each student leaves the kitchen clean. Each student has to clean, dry and return used dishes (e.g. dish, cutting board, pot/pan) to their proper places immediately following each use. Please remember not to leave your dishes for others to clean.

Hours

Out of respect to the professor and upstairs residents, the kitchen must be clean and quiet by 11 pm each night. If you have guests visiting the house, they should be gone by 10 pm.

Duty

In order to ensure that the kitchen remains clean and tidy, each student will take turns on kitchen and common areas duties. Each week, on a rotating basis, two or three students will be responsible for making sure that these areas are clean. During their week on kitchen duty, students are responsible for making sure that the stove, countertops, and community shelves remain clean and tidy. The IPA will prepare a sign-up sheet for kitchen duty during the first week of the semester, and the schedule will be posted on the bulletin board inside the kitchen. The IPA is in charge of making sure that the students keep the kitchen ALWAYS tidy and in good order.

Eating

In order to avoid ants or rodents in the house, food is permitted in the dining room, kitchen, and on the terraces ONLY. Eating is not allowed in any other room.

SHOULD THE KITCHEN AND COMMON AREAS BE USED IMPROPERLY, SPECIFIC MEASURES WILL BE TAKEN. ANY KIND OF FOOD IS ABSOLUTELY FORBIDDEN IN THE CLASSROOMS. Students are allowed to bring water into the classrooms. They are responsible for possible spills and need to clean up immediately. Also, students should never leave cups, glasses, or plates in the class or other common areas. If cleanliness or sanitation becomes a problem, the kitchen and other common areas will be closed indefinitely.

Alcohol

At Casa Artom only wine and beer are allowed. Students can drink moderately only in the kitchen and dining room and the terrace. Drinking inside rooms is prohibited. No transgression of this rule will be tolerated.

Drinking in Venice, Italy and Europe / Bere a Venezia, in Italia, in Europa. Many Europeans grow up drinking in moderation from a fairly young age under the watchful eye of their family. By adulthood, most Europeans are accustomed to alcohol and often enjoy a glass of wine with dinner or an aperitivo out with friends. It is particularly common here in Venice to order a glass wine with cicchetti (appetizers) in any local bacaro (wine bar). However, public intoxication is very uncommon and considered totally rude and out of place.

CLASSROOMS

The classrooms are always open to provide additional study space. However, the use of the projector is only allowed for academic purposes. Students can use it only with the Resident Professor, On-site Director or Program Assistant's permission. The classroom laptops can only be used by faculty members during their class hours and have to remain fully plugged in.

LAUNDRY ROOM

Casa Artom has a laundry room with washing machines and dryers. We provide laundry detergent. Because these machines are different from those at Wake States, it is important that you read the instructions carefully before each use. *These machines accommodate smaller loads and take more time than American ones.*

Important things to remember:

- 1) Do not use the large washing machine-they are for staff use only
- 2) Do not use the white clotheslines: they are for staff use only
- 3) Remove your clothes once they are washed or DRY so that other students may use the machines
- 4) Dry clothes remaining in the laundry room for more than 3 days will be put into a plastic bag for a week, after which all will be donated to Casa Closet.

BEDROOMS Once weekly, the housekeeper empties baskets in all bedrooms, and provides clean towels and linens, following the schedule posted in your room. It is your responsibility to prepare the dirty linen and towels and place them in the clothes hamper outside your rooms OR in the laundry room.

On the day of your room's scheduled cleaning, please clear the floors in your bedroom.

- Please remember that Casa Artom's linens and towels may not be taken from the house.
- Each bedroom is equipped with one throw blanket/comforter per student. Towels, linens, and blankets should never be taken out of the house.
- **If you need extra towels, linens, or blankets, ask the housekeeper.** If you need towels, linens, and blankets for travelling, you must purchase them yourself.

COMMON AREAS

Since we are a community, no room in the house, except student bedrooms, may be considered for private use. Students are reminded to bring their personal belongings with them whenever they have finished using the library, sitting room, classrooms, and dining areas.

The library space must be left tidy after use and especially before leaving for the weekend.

The key to the water door must be put back to its place immediately after use, making sure that the door is closed properly/secured by the lock.

ELECTRONICS

Casa Artom has a few European blow dryers available.

Remember that most of your electronics (alarm clocks, hair dryers, camera batteries, etc.) will require a voltage converter and plug adapter to be used in Italy. Without a voltage converter, the electronic item you are using will break and cause a blackout of electricity throughout the house. Voltage Converters convert the voltage of an item from the US 220 voltage to the European 110 voltage. Although Casa Artom is supplied with plug adaptors in every room, you will want to purchase your own for travelling in Italy and in other countries.

HEATING

Casa Artom is heated during the winter and has no air conditioning for the summer. Be sure to bring light clothes with you for the warmer months as well as socks and sweaters for the winter period.

SMOKING

Smoking is not permitted at Casa Artom, both inside and outside areas.

PHONES

House phones

- There is a phone upstairs that can be used for direct calls to the WFU Reynolda Campus and the Winston Salem 336 area code. To use this line for calling the Main Campus, dial directly the extension number or dial 0 and the WFU operator will connect you to the extension you wish to dial. Its number is 8722. Dial 9 to make phone calls off campus, in the 336 area.
- We also have two local phones for student use: one in the main hall and one upstairs. These can be used for local calls only.

CELL PHONES

- Keep in mind that making international calls from your US cell phone can be very expensive, depending on your international calling plan (consult your provider before arriving in Italy).
- If it is not feasible to use your US phone abroad, consider purchasing an inexpensive cell phone once in Venice. The IPA will take students to buy a local SIM card on the first days of the semester, so you will have an Internet connection during all your stay here. You will need your passport to purchase a SIM card.
- Once all students have an Italian phone number (or a US number with an international phone plan), they must share these numbers with the IPA so that they can compile a Casa Artom contact list. The Onsite Director and/or Program Assistant will use this contact list to conduct an emergency test.

COPY MACHINE

In the main hall by the large classroom there is a room with a printer and a copy machine. It should be used for academic and administrative purposes only.

THE WEB

- Wireless internet is available throughout the house and provides direct access to the Wake Forest Computing system.
- It is very important that no one streams or downloads programs as this causes the connection to get very slow or even go down.
- Casa Artom's Wi-Fi and password are the same you use at the Main Campus Student Laptop Support. If you cannot connect, connect to *WFUabroad*.
- If you need computer IS support while at Casa Artom, contact the Information Service Desk (by phone: <http://users.wfu.edu/cgi-bin/cgiwrap/help/webform/email.php>)

MAIL AND PACKAGES

Sending mail

- Stamps (*francobolli*) may be purchased at any *Tabacchi* shop in Venice. If sending a postcard or letter to the United States, ask for “*francobolli per gli Stati Uniti.*” If the letter is heavier or larger than normal, you may have it weighed (to calculate the correct postage) at most *tabacchi* or any post office.

To send mail letters and postcards simply drop them in a red ‘*poste*’ box (that may be found near any *Tabacchi* shop). Letters take anywhere from five days to two weeks to reach their destination.

- You have two options for shipping packages to the United States: Italian Postal Service (slower, less expensive) or FedEx (faster, more expensive).

Receiving Mail

- All letters that arrive for Casa Artom students will be placed in a plastic organizer (labelled ‘Student Mail’) in the main hall. Mail arriving after the end of the semester will NOT be mailed back to the States.

• **We highly discourage sending packages to Casa Artom due to the considerable difficulties and sizable fees that this would incur.**

- The important regulations are complex, restrictive and expensive (most packages receive a sizable customs tax). Shipments between Italy and the US may take anywhere between five days (via FedEx) and six weeks (via standard postal service) to arrive.

- If your family/friends must send something, tell them to write “USED ITEMS” on the package and to include a very specific list of the contents inside. If the package clears customs, you will be notified and asked to retrieve your package at the central post office (near the Rialto Bridge).

- Please note that the following articles cannot be shipped into Italy:

MEDICINE, FOOD OR COSMETICS

NEW/UNWORN CLOTHING AND SHOES

ANY KIND OF LIQUID

For a complete list of restricted items, see www.fedex.com

LUGGAGE STORAGE AT THE END OF THE SEMESTER

- You may NOT leave your suitcases at Casa Artom at the end of the semester, even if you are still travelling through Italy/Europe. In case you need external luggage storage or carriage, you can use the services offered by the Trاسبagagli company, both in Piazzale Roma (041-5223590) and Venice Marco Polo Airport. More info here:

<http://www.trاسبagagli.it/en/index.shtml>

- If you prefer to leave your luggage at the luggage storage at the Venice train station, check prices and conditions here: <http://www.grandistazioni.it/cms/v/index>

- Casa Artom does not provide shipping services during and after the semester.

HEALTHCARE AND MEDICATIONS

Doctors in Venice

The Onsite Director, the Program Assistant, the Resident Faculty, and the IPA will assist with all medical issues concerning the students of Casa Artom. If you need to schedule a non-emergency medical appointment for any issues concerning healthcare, contact the Onsite Director, the Program Assistant, or the IPA, who will make an appointment for you with Dr Marco Scatiggio, a very good English-speaking doctor here in Venice. His fee may be reimbursed by your

personal/GeoBlue insurance upon your return to the States; this varies, however, from policy to policy.

Hospital Visits

For any medical emergency, please notify the Resident Faculty and the IPA immediately. You may also contact the Onsite Director and Program Assistant. In case of a hospital stay, depending on the reason for your hospitalisation, your Italian insurance will reimburse the expenses related to your medical care. First aid expenses due to emergencies will be reimbursed too.

See the map at the end of this handbook for instructions on how to reach the hospital.

First Aid for minor problems and incidents

There is a First Aid kit (disinfectant; bandages and bandaids; ice spray and packs; rash cream; burn net; 'Tachipirina' pills for pain and fever; thermometers) on the second floor in the storage closet between rooms 8 and 9. Two more First Aid Kits are in the IPA's room and the Resident Professor's apartment.

In case you need assistance during non-office hours, contact the Resident Professor and the IPA.

Special healthcare needs

If you have a physical or psychological condition that requires ongoing treatment, you must notify GPS and/or staff at Wake home campus, so that necessary assistance can be arranged. You must also consult your physician or counsellor about your plan to go abroad. Seek their advice about your options and discuss your overseas medical care before arriving in Italy.

Consider possible consequences of stress from cultural adjustment and reliance on different medical practices. You are strongly encouraged to inform your Resident Professor and On-site Director about any medical condition for which you may need special assistance. In case of allergies, communicate these in detail before your arrival in Venice or at the latest during the General Meeting at the beginning of the semester to the On-site Director, Program Assistant, Resident Professor and IPA.

Medications from home

Bring medications in their original labelled bottles. Take copies of all written prescriptions with generic names.

When feasible, bring medication that lasts for your entire stay abroad. It is not always possible to obtain medications abroad. Pack medication in your carry-on bag, not your checked luggage.

Do not ship medication overseas as it may be retained at customs.

GeoBlue International Insurance: <https://www.geo-blue.com/>

- This is a special health insurance for students and professors including medical assistance in Italy and Europe. By contacting GeoBlue by phone or the web, you will be able to make an appointment with the closest doctor or medical centre and use GeoBlue to pay for you in advance or to be reimbursed afterwards.
- Note that although GeoBlue has a wide network of medical contacts, some cities and countries may not be included.

SAFETY AND CODE OF HONOR

Guests

- Due to health and safety concerns, students must ask the Resident Professor and On-site Director permission to have friends or family visit the house, even for a brief time during the day.
- Each student is responsible for any guest(s) they invite or let into the house.
- In no instance should students allow someone they do not know to enter Casa Artom and wander around the house unescorted.
- Also make sure that all doors to the house are securely closed (including the gate onto the canal) when exiting or entering the house as well as before night hours.
- The water gate to the dock must be closed and locked when not in use, and it must be locked every night after 11 pm.

Emergencies

- During the first weeks of the semester, you will receive detailed information about possible emergencies happening during the semester. Procedures are described in the final section of this handbook. You will also participate in a fire emergency drill. The basic emergency instructions are also listed in the red poster hanging in all bedrooms.
- See Part III of this handbook for precise steps to be taken in an emergency.

Rules and Code of Honor

- The Wake Forest University code of conduct also applies to the Venice Campus. As American students interacting with Italian citizens and people all over Europe, you are acting as representatives of the United States and Wake Forest University. Irresponsible behavior on your part is an embarrassment not only to yourself, but to the University and your country as well.

- We reiterate that the following activities will not be tolerated:

Alcohol abuse

Disorderly conduct

Violation of house rules

Destruction/infraction of our and other properties

Use of illegal drugs

- Consequences for Major Infractions

The first infraction will result in a formal warning and report to the Program Director, the Onsite Director, Professor in Residence, and Program Assistant. s.

The second infraction will result in a formal warning and report to the office of the Dean of the College.

The third infraction will result in immediate expulsion from the program.

- Cases of Immediate Expulsion

Use, possession or distribution of hard alcohol or illegal drugs

Hosting of an overnight guest

Illegal entry into other properties.

We know that you will conduct yourself in a mature and dignified manner so that there will be no infractions. You should hold yourself and your housemates accountable by talking and listening to each other, the IPA, the local staff, and the Resident Professor. Always respect the house rules and all the other people living and working at Casa Artom.

PART II – AT CASA ARTOM

- Getting settled: page **14**
- Venice public and private transport: **16**
- Buying food and supplies: **17**
- Local libraries: **19**
- Travelling from Venice around Italy and Europe: **19**
- Parents and guests: where to stay: **22**
- Checklist before leaving: **22**

GETTING SETTLED / SENTIRSI A CASA

We know that you are going to love your time in Venice. However, some students may experience a transitory period that is also called “culture shock.” Shock may however be easily turned into surprise and revelation depending on your flexibility, and tolerance for things you may not understand at once, as they differ too much from your home culture. If while getting adjusted, you happen to be homesick or frustrated, just remember that is part of the study abroad experience – especially if you are away from home for the first time – and that there are several things you can do to overcome such difficulties.

Here are some suggestions for dealing with culture shock:

- Do not isolate yourself and try to spend time with the students and people with whom you feel at ease. Remember not to retreat into an American ‘clique’ to avoid the discomfort of culture shock, as exactly the opposite could happen.
- Talk to the Resident Professor or IPA or On-site Director or Program Assistant to share frustration, doubts, and uncertainties.
- Embrace your host culture and enjoy what you most like about it.
- Learn as much as you can about your host culture.
- Consider keeping a journal. Record your impressions of new experiences and the transformations that are occurring within you.

Obeying Local Laws

Always remember that locals will associate your behaviour with the US and WFU. Laws and legal proceedings vary worldwide. You are subject to the laws and legal system of the host country.

Finding Your Way Around / Girare per la città

- During your first days at Casa Artom we will take you on **an orientation tour** throughout the city. We will explore a few places that will soon become familiar to you and provide you with some practical tips for day-to-day living in Venice. The best way to understand the city is to spend time exploring, by foot or *vaporetto*. Despite Venice’s tourist industry, the city remains a small friendly place: locals will respond to your questions: *prova!*
- Check the website here below for ideas about walking routes to do during your first days in town: <http://veneziaautentica.com/visiting-venice/tips-and-inspiration/>

- Venice is filled with cultural events which are also a great opportunity to get involved in the city life. So don't forget to browse the websites below and check what's on. The links below also contain events taking place in town, tips to avoid typical mistakes, and information about religious services and daily life activities.

<https://www.timeout.com/venice/things-to-do/best-events-in-venice>

<https://www.unospitedivenezia.it/en/>

<https://evenice.it/mostre-venezia>

<https://www.veneziaunica.it/en>

Also, check out these Instagram pages: @studentlifeinvenice and @dove.ti.va

Engaging with locals / **Conoscere la gente del posto**

Venetians are generally warm and welcoming people. You'll find that the majority of Venetians, especially shopkeepers and restaurant workers, have some English language ability, so it is not hard to navigate the city with limited Italian language skills. While they may not expect visitors to speak Italian, locals will warm up to you quickly if you try to engage them using the little Italian you know or you make up. Just try! If you aren't shy about fumbling your way through a few phrases in Italian, they will be eager to help you hone your skills.

When out and about you may notice a few unwritten rules of etiquette that come in handy to any visitor to Italy. Greetings, even when meeting someone for the first time, are warm and friendly. There are at least two important kinds of greetings that you should try to remember: use *ciao* with young people and friends and *buongiorno* in any other situation, to be a little bit more formal. To say goodbye, you can use the word *arrivederci* or *ciao* again with people you know very well or who are young.

Keep yourself informed

While in Venice you may benefit from keeping yourself informed and updated about the countries and the cultures that you are now both living in and that you will be visiting:

www.onlinenewspapers.com

www.countrywatch.com

www.worldatlas.com

Each week, you will receive VENews, the Casa Artom Newsletter, with information and suggestions about activities, events, restaurants, and more.

Acqua Alta

Seasonal flooding is a fact of life in Venice, due to its unique situation in the lagoon environment. Periods of mild to moderate flooding, or *acqua alta*, are common in the fall and winter months. Normally, this flooding does not disrupt much of Venetian life: schools and shops generally remain open during acqua alta, unless there is an instance of rare exceptional flooding. However, it is important to be aware that acqua alta can affect travel through the city. The calli can be harder to navigate through several centimetres of water, and sometimes vaporetto service is suspended if flood levels reach a certain height. Expect longer walking times in these circumstances. Casa Artom provides a collection of **rubber rain boots in a range of sizes in the closet by the front door**, and the city erects elevated walkways, called *passerelle*, on main thoroughfares that are strongly affected by the flooding. To help plan for acqua alta, locals use the app "**hi!tide**" Venice for updates on tide levels.

Italian and Venetian Festivities / **Festività italiane e veneziane**

November 1st: All Saints' Day

November 21st: Madonna della Salute
December 8th: Immaculate Conception
December 24th – January 6th: Christmas Holidays including the Epiphany
Easter and Easter Monday (*Lunedì Dell'Angelo*)
April 25th: Liberation Day; Saint Mark's Day – Patron of Venice
May 1st: Labor Day
June 2nd: Republic Day
July 3rd weekend of the month: *Redentore* Day in Venice (Liberation from the 1576 Plague)
August 15th: Feast of the Assumption of the Virgin Mary (*Ferragosto* in Italy)

VENICE PRIVATE AND PUBLIC TRANSPORT

The city provides an excellent public transport network serving the University and surrounding areas. WFU covers the expenses to get the card for all transportation services (Boat/Bus/Tram) within Venezia.

The travel card "Venezia Unica" / *Tessera "Venezia Unica"*

Although the most convenient way to get around Venice is by foot, most residents also use water buses, the *vaporetto* (the beige larger one) or the *motoscafo* (the white smaller one) and purchase a travel card called "Venezia Unica". You will obtain this card at the beginning of the semester. With this card, you can pay by ride (1.50 euros but less in bulk: **14 euros if you purchase a 10-ticket carnet**) or purchase an additional monthly unlimited pass (25 euros).

At the beginning of the semester, the Program Assistant will help you obtain the card at the ACTV ticket office located in Piazzale Roma (open 6.30 a.m. to 8.00 p.m.). You will need to bring your passport and a pen to fill out the application form.

Before leaving for your trips, especially outside Venice, remember to check in case a strike, *sciopero*, has been called. WFU regularly sends a 'Warn Alert' bulletin to all students: read it.

How to use your travel card in Venice / *Come si usa la tessera*

- You must validate the ticket contained in your card before you get on the vaporetto. If you do not validate the ticket, you can be fined in the case your ticket is spot-checked, which happens randomly and often. To validate the ticket, you just must pass the card in front of the sensor fitted in the center of the **validation machine**, located before entering all of the boarding areas; a green light and a beep will confirm that the validation has been successful. A red light and buzz indicate that there is a problem, and the ticket has not been correctly validated or has expired.

You must do this every time before you board a vaporetto. If you board a vaporetto without a valid ticket, make sure you contact the ACTV staff to purchase a ticket immediately, in order to avoid the fine.

- **Travel on any bus line with origin or destination at Venice Marco Airport (the n° 5 Aerobus line, or the n° 4, n° 15 or n° 45 lines) is included in the Travel Cards** if you have a monthly pass (25 euro for students).
- If purchased together with the Tourist Travel Card *but without the pass*, it costs 1,5€ one way and € 3.00 round trip/return.
- Your ticket can be used for both the vaporetto and bus.

Routes, timetables and prices

- Check the following website to find out which vaporetto line to take to reach your destinations; to check prices, and to find out the most convenient route:

www.veneziaunica.it/en www.actv.it/en/movinginvenice/waterbusservicetimetable

- If you bring a smartphone to Italy, you can also use Venice's public transport apps for directions and live timetables: Moovit or Che Bateo for ferry boats.

Other means of transport

- There are also other means of transportation in the city: *traghetti, gondole, and water taxis*.
- *Traghetti* are the inexpensive gondolas that shuttle passengers across the Grand Canal at a number of stations throughout the city (0,70 euro with your Venice Card); gondolas are usually for tourists and may be very expensive (80/100 euros) and water taxis are also expensive (around 100 euros per ride).

BUYING FOOD AND SUPPLIES / FARE LA SPESA

Supermarkets

- There are several supermarkets (*supermercati*) in Venice, but there are two which are close to Casa Artom. CONAD is one of the most popular and cost-effective; it is located at the far end of the Zattere.
- Another Conad is near the traghetto stop Spirito Santo.
- There are also two Conad City, one located in Campo Santa Margherita and the other at the far end of Zattere embankment, in front of the San Basilio vaporetto stop. Be advised that some small stores do not accept credit/bank cards. Also, there is a small charge for plastic grocery bags so be sure to keep and reuse them. To avoid long lines, the best time to shop is lunchtime. Also, there is a tiny supermarket just before the Accademia's Bridge.
- Carts and bags for going to the grocery stores are available at the house.
- The nearest Conad (next to the Spirito Santo stop): Monday-Saturday 8:30-20:30 Sunday: closed.
- Conad City: Monday-Saturday: 8:00 - 20:30. Sunday: 8:00 - 19:30.

Neighborhood Shops / Negozi Vicini

- Supermarkets sell almost every necessity but you may find neighborhood shops less time-consuming for single-item purchases. On your way to the Accademia, you will find a convenience store (*tabacchi*, signified by a capital white or black "T") for stamps, films and postcards, pens, and paper.
- On Rio San Trovaso, very close to the Squero (where they repair gondolas) there is a proper stationary shop (*cartoleria*).
- For toiletries and personal items, 'Acqua e Sapone' in Campo San Barnaba offers a wide range of personal and household cleaning items. The Mini Market in Campo Santa Margherita also provides some toiletries in addition to school supplies and other necessities.

Post Offices / Le Poste

- The main post office (*ufficio postale*) in Venice is located close to Campo San Bartolomeo, in the Rialto Bridge area (about 5 minutes walk from the Accademia Bridge in the direction of Rialto).

- There is another post office near Piazzale Roma and another on the Zattere, just past Conad. Please note that the Piazzale Roma and the Zattere Post Offices are only open during morning hours.
- Rialto Office Hours: Monday - Friday: 8:20-19:05; Saturday: 8:20 – 12:35
- Zattere Post Office Hours: Monday - Friday: 8:20-13:35; Saturday: 8:20–12:35

Pharmacies / *Farmacie*

- Pharmacies (*farmacie*) are different from their American counterparts in that they sell only medications and hygiene products.
- Red or green crosses mark them and are usually closed at night. However, some of them (around 3 pharmacies in town) take turns, and therefore they remain open all night. To find the pharmacies that are open at night, go to this [website](#), and choose the first option “Venezia e isole”.
- The closest pharmacies to Casa Artom are by the Accademia (on the way to Santa Margherita); in Campo San Stefano; and on the Rio di San Trovaso (next to the squero, where they repair gondolas).

RESTAURANTS, ETC.

Venice is filled with *trattorie*, *cafés*, *pizzerie*, *bars*, *osterie* and *ristoranti*. The differences in the names imply differences in cost and fare. *Trattorie* and *pizzeria* typically offer dozens of pizza and pasta dishes in a casual dining setting. *Ristoranti* and *osterie* offer a course-style menu, serving pasta (*primi*), meat or seafood (*secondi*), vegetables (*contorni*) and desserts (*dolci*) in a more formal setting. At *bars* and *cafés*, you will find coffee, tea, juice, wine, cocktails, sandwiches (*panini*, *tramezzini*, *toast*) and sweets.

Dining in Italy is different than dining in the US. At most restaurants, service is included in your final bill as a cover charge (coperto). Thus, there is no need to leave a tip. In Italy, it is customary for diners to take time and enjoy their meal, asking for the check only when they are ready to leave. To do so, simply ask for “il conto per favore”.

Popular local eateries / *trattorie e ristoranti*

- *Taverna San Trovaso*
Rio di San Trovaso, 041 5203703 (closed Monday) *Good pasta, fish and sgroppino.*
- *Pizzeria Ae Oche*
Zattere, on the Zattere, 041 5206601 (closed Monday) *More than fifty pizza choices!*
- *Birraria La Corte*
Campo San Polo, 041-2750570, *Good choice range of pizzas. Nice for eating outside in spring and summer.*
- *La Zucca*
Ponte del Megio, San Polo, 041 5241570 (closed Sunday) *Vegetarian fare, warm atmosphere. Reservation needed.*
- *Pizza al Volo*
Campo Santa Margherita is open late, every day, *Pizza by the slice, take away only.*
- *Osteria Ca’ del Vento*
Fondamenta de S. Basegio, 1518, 30123 Close to the Conad supermarket on the Zattere. Tel. 041 850 1909 (closed Tuesday) *Delicious local food.*

- *Orient Experience II*
Campo Santa Margherita, Dorsoduro 2920, 041 241 2669
Asian-fusion and Middle Eastern cuisine with takeaway and dine-in options, staffed by very friendly immigrants.

LOCAL LIBRARIES / BIBLIOTECHE

Venice has several prestigious libraries that you may want to use. Most libraries are accessible to anyone for consultation, but they often require an identification card to be left at the entrance. Many libraries do not lend books and only allow consultation. Most libraries have closed shelves and users are expected to ask for books at the desk after having consulted the catalogues and filled out a request form.

- *The University of Venice Ca' Foscari* has a wide range of libraries specialized in all the major academic disciplines. To find the library that interests you use this link:
http://www.unive.it/nqcontent.cfm?a_id=10386
- *Marciana Public Library and Historical Documents*
San Marco 7; tel. +39 041.240.7211 biblioteca@marciana.venezia.sbn.it
Monday to Friday 08.10-19.00, Saturday 08.10-13.30
- *Querini Stampalia* General public library with some open shelves
Santa Maria Formosa, Castello 5252; tel. +39 041.271.1411
biblioteca@querinistampalia.org
Tuesday to Saturday 11.00-23.00, Sunday 11.00-19.00
- *Fondazione Cini Arts and Humanities*
Isola di San Giorgio Maggiore; tel. +39 041.271.0255 biblioteca@cini.it
Monday to Friday 09.00-16.30

Here are the University libraries that are closest to the house:

- *Cultural Flow Zone library*
On the Zattere (immediately after the bridge if you come from San Trovaso) there is a very convenient library. It is open from 9 am to 11 pm. If interested, please ask us in advance so we can help you get access..
- *Baum Library*
Wake Forest students can have access to the BAUM Library close to Campo Santa Margherita by showing a university card and a passport to the main desk and filling out a form (from Monday to Friday). The library is open from Monday to Friday from 8.30 am to midnight; Saturday and Sunday from 9 am to 9 pm.
- *Library of the English Department of the University of Venice Ca' Foscari*
This library is on the Zattere (on the way to Conad grocery shop) and it is open from Monday to Friday from 9 am to 6 pm. If interested, please ask us in advance so we can grant you access.

TRAVELLING FROM VENICE TO AROUND ITALY AND EUROPE

VIAGGIARE DA VENEZIA IN ITALIA E IN EUROPA

Casa Artom has an extensive selection of travel guides and maps for destinations around Italy and Europe. We encourage you to travel on your free weekends and during our two breaks.

However, you should consider that staying local to get to know Venice is a meaningful aspect to studying abroad. So be sure to stay at least some weekends in Venice. You will surely enjoy exploring its *calli* and *campielli* on your own and spend some time simply walking around and sitting in one of the numerous cafés watching and partaking in local life as it unfolds around you. Here below are some useful links for suggestions on itineraries all around Italy and Europe:

www.reidsitaly.com

www.routeperfect.com

TRAVELLING BY PLANE THROUGH ITALY AND EUROPE

There are two airports that you can use for your travels; the Venice Marco Polo Airport and the Treviso Antonio Canova Airport. Both are on the mainland and very well connected with all the main capitals in Italy and Europe.

How to get to the Venice International Airport Marco Polo

www.veniceairport.it/en/transport.html

You can reach this airport by boat and by bus:

By boat: via the Alilaguna Blue, Orange and Red Lines.

Check schedule, routes and costs at <https://www.alilaguna.it/en>

By bus:

- via direct coach (ATVO Airport Shuttle) Check schedule, routes and costs:

<https://www.atvo.it/it-servizio-aeroporti.html>

- via ordinary bus (ACTV Line 5 – AeroBUS) Check schedule, routes and costs:

<http://actv.avmspa.it/it/content/linee-urbane-0>

How to get to the Treviso International Airport Canova

You can only get to the Treviso Airport by getting a **coach shuttle** that leaves from Piazzale

Roma. Check schedule and routes: www.trevisoairport.it/en/

TRAVELLING BY TRAIN THROUGH ITALY AND EUROPE / VIAGGIARE IN TRENO

- Venice has rail connections with every major city in Italy and Europe.

Check the *European train schedule* in case you are arriving by train from Europe, or the Italian train schedule (www.trenitalia.com) if from another Italian city.

Europe has an extremely comprehensive train system that makes it easy to get from one country to another. Trains are a fairly inexpensive way to travel between Italy and Europe.

In Italy, you can purchase train tickets at the ticket counter or at a self-service machine in most train stations.

- You can purchase tickets online at www.trenitalia.com

- **Italo** is a smaller Italian rail company. Their trains run on a limited network, making them less practical for local travel (to Verona, Mestre, or Padova), but they offer discounted rates for trips between major cities (for example, tickets as low as €10 from Venice to Milan). It can make a nice alternative to Trenitalia's sometimes expensive express trains (**Frecce**). Timetables and tickets are available online at www.italotreno.it

- There are usually discounted train tickets if you purchase them in advance through the Trenitalia website too.

- If you prefer to buy your tickets directly at the Venice train station, you'll find it about twenty minutes away from Casa Artom. Click [here](#) to see the Google map.

You can easily find the train station by following the yellow signs that read “ferrovia” scattered all over the city. From Casa Artom you can either go through the Accademia Bridge or through Campo Santa Margherita.

- Here is a useful website to compare fares and find the best prices: <https://www.omio.com/>. Also, check out an app for smartphones called [Trainline](#).

Remember that unless you are using the fast trains called “Le Freccie”, or from the smaller company “Italo”, you must validate your ticket in one of the small green machines inside the railway station (usually found at the head of the track) before boarding the train. Failure to do so will result in a fine.

International trains using the Venice train station:

- Le Freccie

www.raileurope.com/european-trains/le-freccie/how-to-book.html

- Italo

www.raileurope.com/european-trains/italo/how-to-book.html

- Thello

www.raileurope.com/european-trains/thello/how-to-book.html

ADVICE FOR YOUR TRAVELS / **CONSIGLI PER I TUOI VIAGGI**

- Complete the travel form so that Casa Artom and GPS staff have your contact info while traveling.
- Safeguard your documents and valuables.
- Be careful with bank card numbers, receipts, and PINs. Exercise caution at ATM machines.
- Handbags, backpacks, coats, and back pockets are prone to theft. Watch your belongings, especially on public transport. Use luggage locks. Always secure your bags.
- Do not carry large amounts of cash or all of your money in one place. Use a money belt or neck pouch when travelling. Do not count money in public.
- Secure your belongings in hotels and hostels. Do not leave valuables lying around. Consider using a public locker if there is no safe place for valuables. Bring your own lock if staying in hostels.
- Always travel also with a copy of your passport, even within Italy. Hostels require a copy of your passport to register guests with local police.
- If mugged, do not struggle with the perpetrator. Your safety is worth more than your belongings. Report any thefts to the Professor in Residence, the IPA, and/or the Onsite Director and Program Assistant.
- Remember that laws and legal proceedings vary worldwide. You are subject to the laws and legal system of the host country.

Tips for keeping yourself safe

- Download the Worldcue Mobile app to receive security notices, emergency updates, and global emergency assistance.
- Be aware of your surroundings. Walk confidently. Stay in populated, well-lit areas. If you travel at night, try to be accompanied by your friends.
- Blend in with the local culture in terms of dress, language (as much as possible), and behavior.
- When crossing streets, remember that in some countries, vehicles drive on the left side of the road. Remember to look both ways before crossing.
- If you need assistance, notify your on-site contact and the Main Campus.
- In case of emergency when away immediately contact the Resident Professor and/or the IPA, the Onsite Director, and the Program Assistant.
- Let relatives know your travel itinerary.

What to Do in an Emergency While Away from Venice

- Prior to traveling anywhere, visit the STEP site at: <http://step.state.gov/>
- Pay close attention to instructions provided in the program orientation and SOS materials.
- Always keep at hand your program emergency contact information.
- For a medical emergency, go to the nearest hospital or clinic. Since you are enrolled in the GeoBlue insurance, always keep your GeoBlue card with you and call them as soon as possible. Also, alert the Resident Professor and/or the IPA, the Onsite Director, the Program AssistantA so that they can notify the Home Campus and your family and provide assistance as needed.
- In a politically volatile situation or natural disaster, contact the Resident Professor and Onsite Director immediately so they can take inventory of all students. Heed any instructions they provide. If necessary, contact the US Embassy or Consulate for assistance.

PARENTS AND GUESTS: WHERE TO STAY

This is a list of hotels and B&B which are a 5/10-minute walk from Casa Artom and that students may want to suggest to parents, relatives and friends wishing to stay nearby.

Pensione Seguso ** www.pensionesegusovenice.com

Ca' Zose *** www.hotelcazose.com

Gli Alboretti *** aglialboretti.com

La Calcina *** www.lacalcina.com

Hotel American Dinesen *** www.hotelamerican.it/ita/index.php

Pensione Accademia *** www.pensioneaccademia.it

Ca' Pisani **** <http://www.capisanihotel.it/>

Locanda Ca' San Vio **** <http://www.casanvio.com/>

Extra Luxury Centurion Palace ***** <http://www.centurionpalacevenezia.com/>

Less expensive options for students:

Don Orione (cultural center/religious guest house) www.donorione-venezia.it/home-en

Domus Ciliota (Ex-monastery-turned into a hotel) www.ciliota.it

CHECKLIST BEFORE LEAVING FOR TRAVEL BREAKS

Travel Forms: make sure you complete the on-line travel form by Thursday at 12.

Kitchen: make sure you don't leave any perishable food in the fridge or cabinet.

Bedroom: leave your bedroom in good order so as to facilitate the housekeeper's work.

Documents: Always bring your passport and any other travel documents (tickets, reservations, etc.)

CHECKLIST FOR LEAVING AT THE END OF THE SEMESTER

Departure: Prepare to leave on the day appointed. No extra days are allowed. If you need to take an early-morning flight, consider making a taxi reservation the day before leaving.

Personal items: Be particularly security conscious during the closing days of your session and remember to take all your belongings with you. Casa Artom is not responsible for forwarding articles left in the house.

Keys: If you have a key/card to your individual room, return it to the IPA and get back your 50 euro/dollar deposit.

Clothes and things to throw away/donate: Take advantage of the project called *Casa Closet* launched by our previous students! You can leave clothes that you do not need anymore (that are clean and in good condition) in a room between two floors next to the IPA's room. Please follow the labels and contribute to sustainable fashion!

Kitchen: Leave your fridge space in good condition by getting rid of all expired/perishable food. On the day before departure, the IPA will check the fridges.

Other Spaces: Leave your room, the common spaces, the classroom in good condition: make sure you do not leave books or other study material.

Guggenheim Passes: Make sure you put them back where you found them immediately after each use, especially at the end of the semester..

Gym Passes: All the students who receive a gym pass must return them (otherwise we have to pay 5 euros per pass).

Cells: Professor and IPA please remember to leave the phones with chargers in the office.

Library books: Please leave ALL books on the tables next to the library. Do not re-shelve them.

PART III – EMERGENCIES

MAKE SURE YOU HAVE THE FOLLOWING NUMBERS IN YOUR PHONE:

Police 112

General Emergency 113

Medical (ambulance) 118

Fire 115

Pharmacies +39 800.420.707

Prof. in Residence +39 345.310.1832

IPA +39 349.866.3473

Silvia Maiani – On-site Director (Venice Campus)

+39 366.447.1449

Maria Kuznetsova – Program and Student Services Assistant

+39 377.399.4440

Alessandra Von Burg – Program Director (Home Campus)

+1 412.726.7593

WFU EMERGENCY (Home Campus) +001 336.758.5591

IN A MEDICAL EMERGENCY FOLLOW THESE STEPS:

MEDICAL EMERGENCY DURING THE NIGHT/NON-OFFICE HOURS

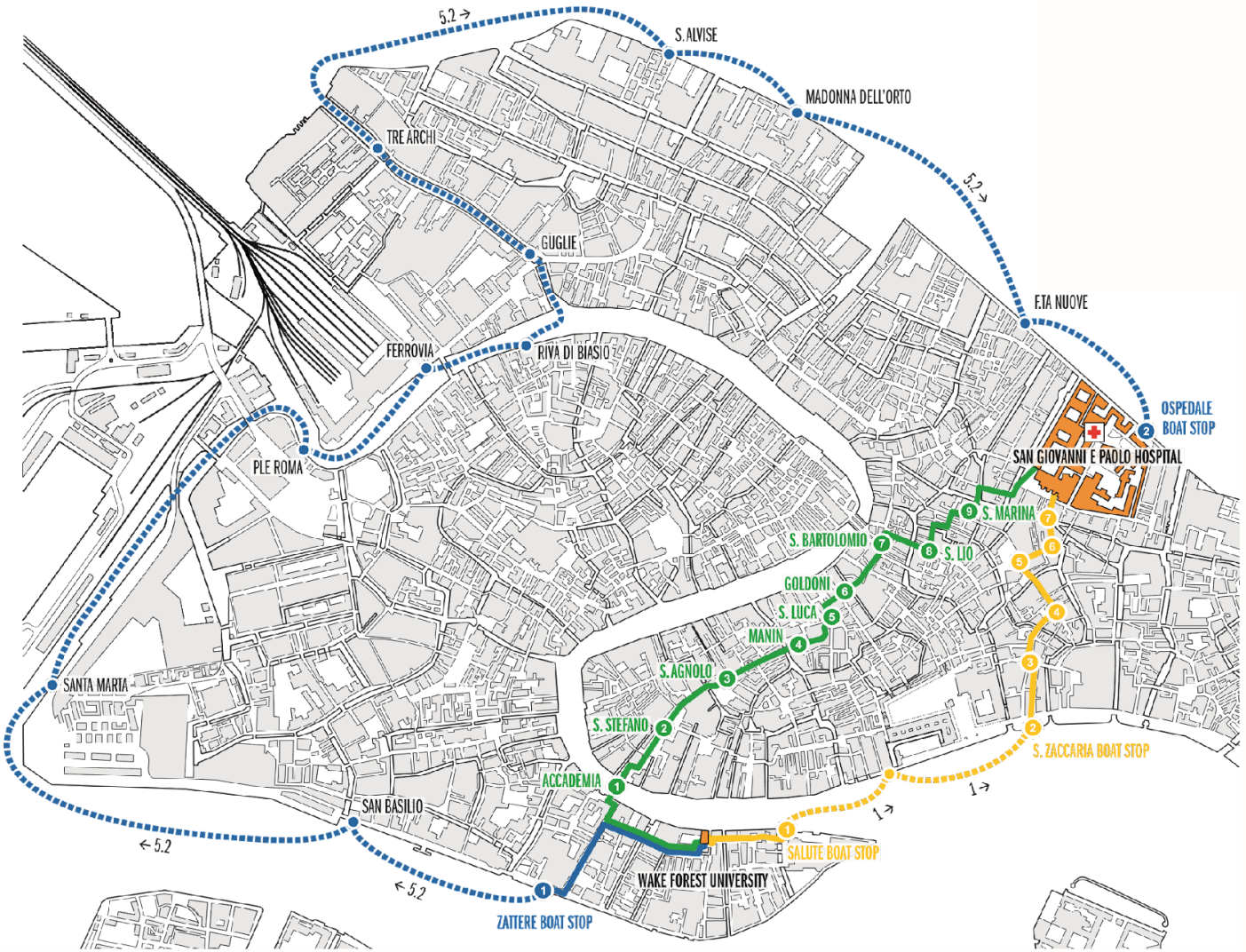
- TELL IMMEDIATELY THE PROF. IN RESIDENCE OR THE IPA. THEY WILL:
- CALL THE AMBULANCE: '0' (TO GET THE LINE) THEN 118 AND ACCOMPANY YOU TO THE EMERGENCY ROOM
- OR A WATER TAXI: '0' (TO GET THE LINE) THEN 041.522.2303

THE KEY TO OUR DOCK IS INSIDE A DRAWER IN THE PIECE OF FURNITURE FACING THE WATER DOOR

IN A FIRE EMERGENCY FOLLOW THESE STEPS:

- IMMEDIATELY GET OUT OF THE HOUSE USING THE MAIN DOOR AND TURN LEFT PAST THE BRIDGE INTO CAMPIELLO BARBARO
- CALL THE FIRE MEN: 115
- CALL DR. MAIANI +39 366.447.1449 (cell)
- THE PROF. IN RESIDENCE AND THE IPA WILL KNOW HOW TO PROCEED TO SWITCH OFF THE ALARM IN CASE OF A FALSE ALARM

MEDICAL EMERGENCY DIRECTIONS FOR HOSPITAL



HOW TO GET TO THE DOCTOR

To be received you need to make an appointment:

On-site Director or Program Assistant

- 1 Go to the hospital (see following "how to get to the hospital")
- 2 Reach PADIGLIONE JONA on the first floor
- 3 Find the doctor's studio door: Prof. ANDREA BONANOME

TO THE HOSPITAL AT NIGHT:

The main entrance is closed.

You need to use the side entrance:

When you're facing the main entrance, walk to the left of the building, then walk straight and you'll find the door on the right side.

EMERGENCY CONTACTS

HOSPITAL

EMERGENCY TEL.: 118

ASK:

"VENITE AL PONTILE DI WAKE FOREST UNIVERISTY TRA GUGGENHEIM E CA' DARIO. È URGENTE."

HOW TO GET TO THE HOSPITAL BY FOOT (30 min.)

- 1 Walk to and cross the Accademia Bridge
- 2 Continue straight until Campo S. Stefano
- 3 Continue to Sant'Angelo
- 4 Continue to Campo Manin
- 5 Continue to San Luca
- 6 Continue to Goldoni Theater
- 7 Continue to San Bartolomio: from Campo San Bartolomio take a right; walk straight to Campo S. Lio
- 8 At Campo S. Lio turn left and continue straight; cross a bridge; round the corner and continue straight.
- 9 Take your second left and continue straight; cross another bridge; take your first right, cross one bridge. Arrive to Campo San Giovanni e Paolo. See the entrance to the hospital in front of you (a white-facade building next to a brick church).

HOW TO GET TO THE HOSPITAL BY VAPORETTO (50 min.)

- 1 Walk to the Zattere boat stop and take the #5.2 Vaporetto towards Lido
- 2 Get off at the tenth boat stop Ospedale Civile (right after Fondamenta Nuove) and follow signs to 'pronto soccorso' (emergency room).

HOW TO GET TO THE HOSPITAL BY VAPORETTO & BY FOOT (25 min.)

- 1 Walk to the Salute Boat Stop and take the #1 Vaporetto towards Lido
- 2 Get off at the 2nd stop: S. Zaccaria (in front of the Danieli Hotel), take the Calle de le Rasse directly in front of you and continue straight to the end of the calle.
- 3 Turn left to Campo SS. Filippo e Giacomo and take an immediate right at the pharmacy onto Calle dea Seerestia - Continue straight (the calle becomes Calle della Chiesa); cross the bridge and continue straight until you come to a T
- 4 Turn left and go straight along Ruga Giuffa until you find a bridge; cross the bridge and you are in Campo S. Maria Formosa
- 5 Take the second calle on the right called Calle Lunga S. Maria Formosa (there is Bar all'Orologio in the corner).
- 6 Go straight until you see the hospital sign (blue sign with an H) on the left (calle Trevisan o Cicogna).
- 7 Go straight and cross a bridge; continue into Calle Bressana until you arrive at Campo San Giovanni e Paolo. The hospital is the white building on your left next to the entrance of a brick church.