

STUDENT GUIDE / GUIDA DELLO STUDENTE

STUDENT GUIDE

Casa Artom / Venice Campus



WAKE FOREST
UNIVERSITY

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Dear Students, Cari studenti,

On behalf of the faculty and staff, we are looking forward to welcoming you to Casa Artom! Your upcoming semester is sure to be a rewarding and memorable experience, both academically and personally.

For the past 45 years Wake Forest students have broadened their skills, experience and understanding both personally and professionally here at Casa Artom. Now it is your turn! While your time here will provide you with the opportunity to live in a unique city and enjoy the beauty of Italy, it may also include unexpected challenges. Please be open to new ways of learning and perceiving while respecting and appreciating the interesting differences in our customs and cultures.

An important part of your learning experience will take place during your travels. It is my personal hope that you will use these opportunities to discover that there are countless worlds to explore within Italy.

In the meantime, I encourage you to read this handbook which has been designed to help you prepare for your time in Venice.

Benvenuti e buono studio!

Sincerely,

*Laura Graziano
Resident Director*

DIRECTORY

CASA ARTOM

Phone +39 041.522.2709

Fax +39 041.521.0277

EMERGENCY NUMBERS* / NUMERI DI EMERGENZA

Police 112

General Emergency 113

Medical (ambulance) 118

Fire 115

Pharmacies +39 800.420.707

Women's safety 1522

In case of emergency, ask: *"Venite al pontile di Wake Forest Univeristy, tra Guggenheim e Ca' Dario. È urgente!"*

Laura Graziano Resident Director

+39 347.332.8086 (cell) +39 041.528.7097 (home) |

Roberta Cimarosti Coordinator of Student Activities and Services

+39 339.601.0392 (cell) +39 041.476.9998 (home) |

Peter Kairoff Program Director (Main Campus)

+001 336.758.5369 (office)

+001 336.926.1594 (cell)

WFU EMERGENCY (MAIN CAMPUS)

+001 336.758.5591

MEDICAL CARE

Dr. Andrea Bonanome

Hospital of Venice SS. Giovanni e Paolo +39 041.529.4361 or +39 041.529.5556

(Contact dr. Cimarosti if you need an appointment)

For less urgent medical concerns:

First Aid Stand (*Punto di Primo Soccorso*)

Piazza San Marco, 63

Open 8am to 8pm every day

TRANSPORTATION

Water Taxi

Serenissima Motoscafi +39 041.522.8538

Consorzio Motoscafi +39 041.522.2303 www.motoscafivenezia.it/eng/

Airports Marco Polo (Venice) +39 041.260.9226

Canova (Treviso) +39 0422.315.111

Train information www.trenitalia.it or www.italotreno.it

Speak Italian when calling these numbers. Alternatively, speak English clearly and slowly.

HOW TO GET TO CASA ARTOM / COME ARRIVARE

WFU VENICE CAMPUS

Casa Artom is located at the core of Venice and is very well connected with all the arrival points in the city. The directions provided below are also available on our website:

www.wakeforestvenice.com/en/how-to-get-here_24.htm

FROM THE AIRPORT / DALL'AEROPORTO

By water taxi: Speedboats docked just outside of the terminal can whisk up to five passengers and their luggage directly to Casa Artom (in about 25 minutes) for about 110 euros. Call Casa Artom if you intend to arrive this way, as someone must unlock the Grand Canal entry way.

By water bus Alilaguna: A large boat that can accommodate around forty passengers. You must take the "blue line" which passes through the Lido and San Marco and costs 15 euros. In about one hour and twenty minutes, it takes you to the Zattere, about 10 minutes' walk from Casa Artom. There is one every hour but check on the website, as the timetable could vary:

www.alilaguna.it When you get off at the Zattere stop, ask for the Guggenheim Museum. Casa Artom is next door, at number 700.

Ground transport: You can get to Venice via taxi, city bus or airport blue bus. These take you to Piazzale Roma. From there you should take a "vaporetto", Venice's public transportation which plies the Grand Canal in either direction. Ask for "vaporetto" no. 1 direction ACCADEMIA. In about 25 minutes you need to get off at the Accademia vaporetto station, then ask for Guggenheim Museum, which is next door to Casa Artom. The Guggenheim has a distinctive wrought iron gate, which forms a right angle with No. 700, Wake Forest's Casa Artom.

FROM THE TRAIN STATION / DALLA STAZIONE

Venice train station Santa Lucia is on the Grand Canal in the northwest corner of the city. Please note that some trains do not terminate at Santa Lucia but stop only at the Venezia-Mestre Station on the mainland. In this case get off in Mestre and take the first train to Venezia Santa Lucia. Trains from Mestre to Venice are frequent from 5am until 11:30pm.

To get yourself and your luggage from these trains station to Casa Artom you have two choices.

Water taxi: Just outside Venice train station there are docks where you can take a water taxi. It may be convenient to reach Casa Artom by water-taxi, especially if you are travelling in group and/or you have heavy luggage with you (about 90 euros depending on passengers and luggage). The directions you should give the driver are: "Wake Forest, l'università Americana accanto al Museo Guggeheim", i.e. *the American University next to the Guggenheim Museum*. Remember to call ahead to Casa Artom (041-5222709) so that somebody can open the water door.

Vaporetto: Just outside the train station you can get the public means of transportation, line no.1 and get off at the Accademia stop in about 25 minutes. Once there ask for Guggenheim Museum; Casa Artom is next door n. 700.

ORGANIZATION / ORGANIZZAZIONE

STUDENT RESPONSIBILITIES

AT THE BEGINNING OF THE SEMESTER / ALL'INIZIO DEL SEMESTRE

First two weeks / Prime due settimane

Take note of the following appointments in which you will partake in the first two weeks of the semester:

- 1. The Welcome Day activities** which run on the first Monday after your arrival in Venice. These include: a welcoming reception at lunchtime during which you will meet Casa Artom's staff and faculty; a tour of the house; one orientation walk around the city.
- 2. A General Meeting** that will take place on the first Wednesday after your arrival in Venice, dedicated to clarifying the rules of the house; introduce you to the staff's chores; talk about safety in town and during your travels; to provide some information about travelling in Italy and around Europe; fill out your health insurance forms.
- 3. Two meetings for your Residency Permit**, the first, for filling out forms; the second to submit the forms to the local post office so that the procedure gets officially started. Students are asked **not to travel on Friday and Saturday of the first two weekends** until the necessary formalities are completed.

Note that two other appointments may follow over the semester: you may need to go twice to the local immigration office on the mainland: first to do fingerprinting and then to receive the final residency permit. In due time you will receive detailed information.

Weekly Meeting

Once a week you will attend a weekly meeting along with the Professor in Residence, Coordinator of Student Activities and Services and IPA, for internal communications, planning activities, exchange information and experiences. The meeting will last from 5 to 30 minutes as needed.

Key Deposit (50 dollars or euros) / Deposito per la chiave

Upon arrival at Casa Artom the IPA will give each student a key to the house. In exchange, you are required to make a security deposit of €50, or US dollars, which will be returned at the end of the semester provided that you return the key.

CASA ARTOM STAFF / PERSONALE DI CASA ARTOM

Laura Graziano *Resident Director*

Laura directs the program's financial, legal and administrative proceedings, dealing also with external professionals. She coordinates Casa Artom's restoration works. She implements the Venetian Campus' projects and organizes events at the house and throughout the city.

Roberta Cimarosti *Coordinator of Student Activities and Services*

Roberta coordinates student activities and services, academic trips, is responsible for students' integration into the city and co-teaches the Venice Today course. She is also responsible for professors and students' visas and assists them in obtaining the residency permits.

Michela Pitteri *Administrative Assistant*

Michela helps with administrative and organizational activities.

Massimo Basso *Facilities Coordinator*

Massimo is in charge of the functioning and maintenance of all appliances and electrical equipment at Casa Artom. He also provides technical assistance with audio-visual equipment, fax, printer, etc.

Cheti Bettio *Housekeeper*

Milena Sarap *Housekeeper*

Cheti co-ordinates the housekeeping works. Cheti and Milena help in keeping Casa Artom clean and tidy. They clean the common areas every day and each bedroom once a week.

LOCAL FACULTY

Agnese Chiari *History of Art (ART 269)*

Shaul Bassi *Italian Language and Studies of Italy (ITA 113 153 217)*

Claudia Meneghetti *Italian Language (ITA 113)*

Monica Chojnacka *History of Venice (HST 119)*

Monica Chojnacka and Roberta Cimarosti *Venice Today (HUM 160A)*

Inernational Program Assistant (IPA)

The International Program Assistant will serve as a resource to help students tackle the day-to-day challenges of living in a foreign place. S/he will answer any question about practical matters, such as getting around Venice, making travel plans, helping students purchase an Italian cell phone if they wish to have one. She will help students follow the house rules.

10-Day Breaks

The academic program includes two 10-day breaks to give students an extended opportunity for travel. However, students may decide not to travel for part or the entire break. The IPA as well as the staff will be at the house as usual. In case all students travel, the Professor in Residence or the IPA must be the last to leave and the first to return from the break.

Independent Travel Form

Any time a student travel or stays outside of Casa Artom, s/he is required to complete an online Independent Travel form. The link to accede will be emailed at the beginning of the semester. For safety reasons it is mandatory that the IPA collect the DETAILED TRAVEL PLANS INCLUDING ALL ACCOMMODATION CONTACTS of all the students for ANY INDEPENDENT TRAVEL and sends to the Professor in Residence, the Resident Director, and the Coordinator of Student Activities.

RESIDENTIAL LIFE / VIVERE A CASA ARTOM AND HOUSE FACILITIES

Casa Artom is your home for an entire semester, so it is important that you enjoy all the comforts it offers but also that you fulfill some basic duties such as opening the door, taking care of visitors and greeting people who arrive and leave saying *buongiorno* or *buonasera* (good morning; goodnight), as well as answering the phone: *pronto, Wake Forest University, how can I help you?* Also remember to be polite enough as to moderate the speed of your English so as to facilitate communication.

Each student living in the house should remember that he/ she is sharing the house with other people. Everybody's compliance with the above guidelines is a sign of courtesy and respect for classmates, professors and staff at Casa Artom. Please always remember that Casa Artom is both a home and university campus - not a hotel.

HOUSE FACILITIES

Electronics

Casa Artom has a few European blow dryers available.

Remember that most of your electronics (alarm clocks, hair dryers, camera batteries, etc) will require a voltage converter and plug adapter to be used here in Italy. Without a voltage converter, the electronic item you are using will break and cause a black out of electricity throughout the house. Voltage Converters convert the voltage of an item from the US 220 voltage to European 110 voltage. Although Casa Artom is supplied with plug adaptors in every room, you will want to purchase your own for travelling in Italy and in other countries.

Heating / Riscaldamento

Casa Artom is heated during the winter and has no air-conditioning for the summer. Be sure to bring light clothes with you for the warmer months as well as socks and sweaters for the winter period. To modify the heating or the air conditioning temperature please ask or email dr. Laura Graziano.

KITCHEN AREA / LA CUCINA

Kitchen Use

Because we all share the same kitchen, it is imperative that each student leave the kitchen clean. Each student has to clean, dry and return used dishes (e.g. dish, cutting board, pot/pan) to their proper places immediately following each use. Please remember not to leave your dishes for others to clean.

Kitchen hours

Out of respect the professor and upstairs residents, the kitchen must be clean and quiet by 11pm each night.

Kitchen and common areas duty / Regole per la cucina e gli spazi comuni

In order to ensure that the kitchen remains clean and tidy, each student will take turns on kitchen and common areas duty. Two or three students at the time will be responsible for making sure that these areas are clean throughout the week on a rotating basis. During their week on kitchen duty, students are responsible for making sure that the stove, countertops and community shelves remain clean and tidy throughout the week. The IPA will prepare a signup sheet for kitchen duty during the first week of the semester, and the schedule will be posted on the bulletin board inside the kitchen. **The IPA is in charge of making sure that the kitchen is ALWAYS tidy and in good order.**

Eating / Dove mangiare

In order to avoid ants or rodents in the house, food is permitted in the dining room, kitchen and on the terraces ONLY. Eating is not allowed in any other room.

SHOULD THE KITCHEN AND COMMON AREAS BE USED IMPROPERLY, SPECIFIC MEASURES WILL BE TAKEN. ANY KIND OF DRINK AND FOOD IS ABSOLUTELY FORBIDDEN IN THE CLASSROOMS

If cleanliness or sanitation becomes a problem, the kitchen and other common areas will be closed indefinitely.

Alcohol

At Casa Artom only wine and beer are allowed. Students can moderately drink only in the kitchen and dining-room and the terrace. No transgression of this rule will be tolerated.

Drinking in Venice, Italy and Europe / Come bere a Venezia, in Italia ed Europa

Many Europeans grow up drinking in moderation from a fairly young age. By their adolescent years, most Europeans are accustomed to alcohol and often enjoy a glass of wine with dinner or an *aperitivo* out with friends. It is particularly common here in Venice to order a glass wine with *cicchetti* (appetizers) in any local *baccaro* (wine bar). However, public intoxication is very uncommon and considered totally out of place.

Classroom Use / Come usare le aule

The classrooms are always open to provide additional study space. However, the use of the projector is only allowed for academic purposes. Students can use it only with the resident professor's permission who takes responsibility for it. **The classroom laptops can only be used by faculty members during their class hours and have to remain fully plugged in.**

Laundry Room / Lavanderia

- Casa Artom supplies washing machines, dryers, and laundry detergent. Because these machines are different from those in the States, it is very important that you read the instructions carefully before use.

- Please note that these machines accommodate smaller loads and take more time than their American counterparts.

- **Important things to remember:**

- 1) Do not use the large washing machine

- 2) Do not use the white clothes lines: they are for housekeepers' use

- 3) Remember to remove your clothes once they are DRY so that all the students may use the laundry

- 4) Dry clothes remaining in the laundry for more than 3 days will be put into a plastic bag and left in the laundry for a week after which all will be given to the local charity.

Student Rooms Cleaning Schedule / Orario delle pulizie nelle stanze

- Every day the housekeepers will empty the waste baskets in all bedrooms. Once weekly they will change the house towels and linens provided by the house according to the following schedule:

UPSTAIRS ROOMS: THURSDAY 12.30 pm – 2.00 pm

DOWNSTAIRS ROOMS: TUESDAY 10.30 am – 2.00 pm

- On the day of your room's scheduled cleaning, please clear your bed of personal belongings and leave your towels in plain sight so that Cheti and Milena may change them. If the used linens and towels are not visible, they will not be changed.

- Please remember that Casa Artom's linens and towels may not be taken from the house or used in improper way.

- Each bedroom is equipped with one throw blanket per student which should not be left around and which should not be taken out of the house.

- **If any extra towels, linens or blankets are needed, you should ask the housekeepers.**

However, if you need any of these for travelling you must purchase them yourself.

COMMON AREAS / SPAZI COMUNI

Common Areas

Since we are a community, no room in the house, except student bedrooms, may be considered for private use. Students are reminded to bring their personal belongings with them whenever they have finished using the library, sitting room, classrooms and dining areas. This will ensure everybody the opportunity to enjoy spending time in each of the common areas of the house.

Smoking

Smoking is not permitted inside Casa Artom.

If litter becomes a problem in the outside areas, the staff reserves the right to prohibit smoking in the courtyards and terraces as well.

HOUSE PHONES / TELEFONI

- There is a phone upstairs that can be used for direct calls to the WFU Reynolda Campus and the Winston Salem 336 area code. To use this line for calling the Main Campus, dial directly the extension number or dial 0 and the WFU operator will connect you to the extension you wish to dial. Its number is 8722. Dial 9 to make phone calls off campus, in the 336 area.
- We also have two local phones for student use: one in the main hall and one upstairs. These can be used for local calls only.

Cell phones, Skype and phone cards

- Your US cell phone can work abroad if it is a world/tri-band phone. Keep in mind that making international calls from your US cell phone can be very expensive.
- If it is not feasible or too expensive to use your US phone abroad, consider purchasing an inexpensive cell phone once in Venice.
- You can bring a US phone card or use local calling cards. Check with the provider about rates and how to make calls. **If you wish to use a smartphone overseas, it is possible to purchase an Italian SIM card to use with an unlocked phone.**
- **Once all students have an Italian phone number (or a US number with an international phone plan), they must share these numbers with the IPA so that they can compile a Casa Artom contact list. The Resident Director will use this contact list to conduct an emergency test.**

Fax and Copy Machine

In the main hall by the large classroom there is a room with a fax machine that is available for student use.

We also have a copy machine that should be used for academic and administrative purposes only.

THE WEB

Internet Connection in the House

- Wireless internet is available throughout the house and provides direct access to the Wake Forest computing system.
- It is very important that no one streams or downloads programs as this causes the connection to get very slow or even go down.
- Casa Artom's Wi-Fi and password are the same you use at the Main Campus

Student Laptop Support

If you need computer IS support while at Casa Artom, contact the Information Service Desk: by phone: 1-336-758-4357

or web: <http://users.wfu.edu/cgi-bin/cgiwrap/help/webform/email.php>

SENDING MAIL FROM VENICE / SPEDIRE LETTERE, CARTOLINE E PACCHI

- **Buying stamps:** stamps (*francobolli*) may be purchased at any *Tabacchi* shop in Venice. If sending a postcard or letter to the United States, ask for "*francobolli per gli Stati Uniti.*" If the letter is heavier or larger than normal, you may have it weighed (to calculate the correct postage) at most *tabacchi* or any post office.
- **To send mail letters and postcards** simply drop them in a red '*poste*' box (that may be found near any *Tabacchi* shop). Letters take anywhere from five days to two weeks to reach their destination.
- **Shipping Packages** You have two options for shipping packages to the United States: Italian Postal Service (slower, less expensive) or FedEx (faster, more expensive).

Receiving Mail / Ricevere posta

- All letters that arrive for Casa Artom students will be placed in a plastic organizer (labeled 'Student Mail') in the main hall. Mail arriving after the end of the semester will NOT be mailed back to the States.
- **We highly discourage sending packages to Casa Artom due to the considerable difficulties and sizable fees that this would incur.**
- The important regulations are complex, restrictive and expensive (most packages receive a sizeable customs tax). Shipments between Italy and the US may take anywhere between five days (via FedEx) and six weeks (via standard postal service) to arrive.
- If your family/friends must send something, tell them to write "USED ITEMS" on the package and to include a very specific list of the contents inside. If the package clears customs, you will be notified and asked to retrieve your package at the central post office (near the Rialto Bridge).
- Please note that the following articles cannot be shipped into Italy:
 1. MEDICINE, FOOD OR COSMETICS.
 2. NEW/UNWORN CLOTHING AND SHOES.
 3. ANY KIND OF LIQUID.

For a complete list of restricted items, see www.fedex.com

Luggage Storage at the End of the Semester / Deposito bagagli a fine semestre

Students travelling at the end of the semester are asked NOT to leave their suitcases at Casa Artom. In case they need external luggage storage or carriage, they can use the services offered by the Trasbagagli company, both in Piazzale Roma (041-5223590) and Venice Airport Marco Polo. This is the link to their website:

<http://www.trasbagagli.it/en/index.shtml>

If you prefer to leave your luggage at the luggage storage at the Venice train station, check prices and conditions on the following link:

<http://www.grandistazioni.it/cms/v/index>.

Shipping of Suitcases, Boxes and Letters

Please note that Casa Artom does not provide shipping services during and after the semester.

HEALTHCARE AND MEDICATIONS / SALUTE E MEDICINALI

Local Doctors and Visits

Roberta Cimarosti along with the Prof. in Residence and the IPA will assist with all medical issues concerning the students of Casa Artom. Should you need to book one and for any other issues concerning healthcare, contact Roberta who will make an appointment for you with Dr. Andrea Bonanome, a very good English-speaking doctor here in Venice whose studio is inside the Venice hospital. The price per visit will be €140. This fee may be reimbursed by your American insurance company upon your return to the States; this varies, however, from policy to policy.

See the map at the end of this handbook for instructions on how to reach the doctor and the hospital.

Hospital stay

In case of a hospital stay, depending on the reason of your hospitalization, your Italian insurance will reimburse the expenses related to your medical care. First aid expenses due to emergencies will be reimbursed too.

First Aid for minor problems and incidents

There is a First Aid kit (disinfectant; bandages and bandaids; ice spray and packs; rash cream; burn gel; 'Tachipirina' pills for pain and fever; thermometers) on the second floor in the storage closet between rooms 8 and 9. Two more First Aid Kits are in the IPA's room and the Resident Professor's apartment.

First Aid in Saint Mark's Square. <http://www.healthvenice.com/first-aid-san-marco.aspx>

If you wish to see a doctor for less urgent or routine medical concerns, such as receiving a seasonal flu shot or a check-up, you also have the option to visit the first aid point (*punto di primo soccorso*) in Piazza San Marco. The clinic is open every day from 8am to 8pm and offers a range of medical services. These fees are much lower than a hospital visit (€6 to administer a flu shot), so this offers an easier alternative for non-urgent medical issues.

Special healthcare needs

If you have a physical or psychological condition that requires ongoing treatment, you must have notified the people in charge at the Main Campus so that necessary assistance can be arranged. You must also consult your physician or counselor about your plan to go abroad. Seek their advice about your options and discuss your overseas medical care.

Consider possible consequences of stress from cultural adjustment and reliance on different medical practices. You are strongly encouraged to inform your Resident Professor and dr. Cimarosti about any medical condition for which you may need special assistance. **In case of allergies, communicate these in detail to the Professor in Residence, Coordinator of Student Activities and Services and IPA during the General Meeting at the beginning of the semester or any other moment.**

Medications from home

Bring medications in their original labeled bottles. Take copies of all written prescriptions with generic names.

When feasible, bring medication that lasts for your entire stay abroad. It is not always possible to obtain some medications abroad. Pack medication in your carry on bag, not your checked luggage.

Do not ship medication overseas as it may be retained at customs.

GeoBlue International Insurance: <https://www.geo-blue.com/>

- This is a special health insurance for students and professors including medical assistance in Italy and Europe. By contacting GeoBlue by phone or the web, you will be able to take an appointment with the closest doctor or medical centre and use GeoBlue to pay for you in advance or to be reimbursed afterward.
- Note that although GeoBlue has a wide network of medical contacts, some cities and countries may not be included.

SAFETY

Student Guests

- While family and friends are welcome to visit Casa Artom residents during the day, **they are not allowed to stay at Casa Artom overnight under any circumstances.**
- Any guest that stays past midnight will be considered an overnight guest and the responsible parties will be sanctioned accordingly. See the section marked student conduct for more details.
- Each student is responsible for any guest(s) they invite or let into the house.

Security / Sicurezza

- In no instance should students allow someone they do not know to enter Casa Artom and wander around the house unescorted.
- **Also make sure that all doors to the house are securely closed (including the gate onto the canal) when exiting or entering the house as well as before night hours.** The water gate to the dock must be closed and locked when not in use, and it must be locked every night after 11pm.

Emergencies / Emergenze

During the first weeks of the semester you will receive detailed information about possible emergencies happening during the semester. Procedures are described in the final section of this handbook. You will also participate in an **fire emergency drill**. The basic emergency instructions are also listed in the red poster hanging in all bedroom.

RULES AND CODE OF HONOR

The Wake Forest University code of conduct also applies to the Venice Campus. As American students interacting with Italian citizens and people all over Europe, you are acting as representatives of the United States and of Wake Forest University. Irresponsible behavior on your part is an embarrassment not only to yourself, but to your country as well.

Rules and Penalties

We would like to reiterate that the following activities will not be tolerated:

- Alcohol abuse
- Disorderly conduct
- Violation of house rules
- Destruction/infracton of our and other properties
- Use of illegal drugs

Consequences for Major Infractions

The first infraction will result in a formal warning and report to the Program Director, the Professor in Residence, Residence Director and Coordinator of Student Activities.

The second infraction will result in a formal warning and report to the office of the Dean of the College.

The third infraction will result in immediate expulsion from the program.

Cases of Immediate Expulsion

- Use, possession or distribution of hard alcohol or illegal drugs
- Hosting of an overnight guest
- Infraction of other properties.

We have every confidence that you will conduct yourself in a mature and dignified manner and that what has been said about rule infractions won't be an issue.

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GETTING SETTLED / SENTIRSI A CASA

We know that you are going to love your time in Venice. However, some students may experience a transitory period that is also called “culture shock.” Shock may however be easily turned into surprise and revelation depending on your flexibility, tolerance for things you may not understand at once, as they differ too much from your home culture. If while getting adjusted, you happen to be homesick or frustrated, just remember that is part of the study abroad experience – especially if you are so distant from home for the first time – and that there are several things you can do to overcome such difficulty. Here are some suggestions for dealing with culture shock:

- Do not isolate yourself, and try to spend time with the students and the Program people with whom you feel at ease. Remember not to retreat into an American ‘clique’ to avoid the discomfort of culture shock, as exactly the opposite could happen.
- Talk to the Coordinator of Student Activities to share frustration, doubts, uncertainties.
- Embrace your host culture and enjoy what you most like of it.
- Learn as much as you can about your host culture.
- Consider keeping a journal. Record your impressions of new experiences and the transformations that are occurring within you.

Obeying Local Laws

Always remember that locals will associate your behavior with the US and WFU. Laws and legal proceedings vary worldwide. You are subject to the laws and legal system of the host country.

Finding Your Way Around / Saper girare per la città

During your first days at Casa Artom we will take you on **an orientation tour** throughout the city. We will explore a few places that will soon become familiar to you and provide you some practical tips for day-to-day living in Venice. Check the website here below for ideas about walking routes to do during your first days in town: <http://veneziaautentica.com/visiting-venice/tips-and-inspiration/> Venice is filled with cultural events which are also a great opportunity to get involved in the city life. So don't forget to browse the websites below and check what's on. The links below also contain events taking place in town, tips to avoid typical mistakes, information about religious services and daily life activities.

<https://www.timeout.com/venice/things-to-do/best-events-in-venice>

<https://www.unospitedivenezia.it/en/>

<https://evenice.it/mostre-venezia>

Engaging with the Locals / Conoscere la gente del posto

Venetians are generally warm and welcoming people. You'll find that the majority of Venetians, especially shopkeepers and restaurant workers, have some English language ability, so it is not hard to navigate the city with limited Italian language skills. While they may not expect visitors to speak Italian, locals will warm up to you quickly if you try to engage them using the little Italian you know or you make up. Just try! If you aren't shy about fumbling your way through a few phrases in Italian they will be eager to help you hone your skills.

When out and about you may notice a few **unwritten rules of etiquette** that come in handy to any visitor to Italy. Greetings, even when meeting someone for the first time, are warm and friendly. There are at least two important kinds of greetings that you should try to remember: use *ciao* with young people and friends and *buongiorno* in any other situation, to be a little bit more formal. To say goodbye you can use the word *arrivederci* or *ciao* again with people you know very well or who are young.

MAKING VENICE YOUR HOME

The best way to understand the city is to spend time exploring it, by foot or *vaporetto*. Despite Venice's huge tourist industry, the city remains a small friendly place. If you try to speak Italian, locals will gladly listen and respond to your questions. There is no better way to master a language than to use it every day. *Prova!*

Keeping yourself informed / Tenersi informati

While in Venice you may benefit from keeping yourself informed and updated about the countries and the cultures that you are now both living in and that you will be visiting:

www.onlinenewspapers.com

www.countrywatch.com

www.worldatlas.com

Acqua Alta

Seasonal flooding is a fact of life in Venice, due to its unique situation in the lagoon environment. Periods of mild to moderate flooding, or *acqua alta*, are common in the fall and winter months. Normally, this flooding does not disrupt much of Venetian life: schools and shops generally remain open during *acqua alta*, unless there is an instance of rare exceptional flooding. However, it is important to be aware that *acqua alta* can affect travel through the city. The calli can be harder to navigate through several centimeters of water, and sometimes *vaporetto* service is suspended if flood levels reach a certain height. Expect longer walking times in these circumstances. Casa Artom provides a collection of **rubber rain boots in a range of sizes in the closet by the front door**, and the city erects elevated walkways, called *passerelle*, on main thoroughfares that are strongly affected by the flooding. To help plan for *acqua alta*, locals use the **app hi!tide Venice** for updates on tide levels.

Italian and Venetian Festivities / Festività italiane e veneziane

November 1st: All Saints' Day

November 21st: Madonna della Salute

December 8th: Immaculate Conception

December 24th – January 6th: Christmas Holidays including the Epiphany

Easter and Easter Monday (*Lunedì Dell'Angelo*)

April 25th: Liberation Day; Saint Mark's Day – Patron of Venice

May 1st: Labor Day

June 2nd: Republic Day

July, 3rd weekend of the month: *Redentore* Day in Venice (Liberation from the 1576 Plague)

August 15th: Feast of the Assumption of the Virgin Mary (*Ferragosto* in Italy)

VENICE PRIVATE AND PUBLIC TRANSPORT

The city provides an excellent public transport network serving the University and surrounding areas. WFU covers the expensed to get the card for all transportation services (Boat/Bus/Tram) within Venezia. At the beginning of the semester the Program Assistant will help you obtain the card at the ticket office located in Piazzale Roma. (Open 6.30 a.m. to 8.00 p.m.)

Before leaving for your trips, especially outside Venice, remember to check in case a strike, *sciopero*, has been called.

The travel card “Venezia Unica” / Tessera del vaporetto “Venezia Unica”

Although the most convenient way to get around Venice is by foot, most residents also use water buses, the *vaporetto* (the beige larger one) or the *motoscafo* (the white smaller one), and purchase a travel card called “Venezia Unica”. The card costs 100 euros but **WFU covers this expense for all the students, the IPA and the professor**. With this card you can pay by ride (1.50 euro but less in bulk: **14 euros if you purchase a 10-ticket carnet**) or purchase an additional monthly unlimited pass (28 euro). To obtain the travel card you need to go to the ACTV Office in Piazzale Roma with a pen and your passport. There you should fill out the application form and receive your card right away. The CSA and IPA will organize a trip to receive the travel card during the first few days of the semester.

How to use your travel card in Venice / Come si usa la tessera

You must validate the ticket contained in your card before you get on the vaporetto. If you do not validate the ticket you can be fined in the case your ticket is spot-checked, as happens at random intervals. To validate the ticket, you just have to pass the card in front of the sensor fitted in the center of the **validation machine**, located before entering all of the boarding areas; a green light and a beep will confirm that the validation has been successful. A red light and buzz indicate that there is a problem, and the ticket has not been correctly validated or has expired.

You must do this every time before you board a vaporetto. If you board a vaporetto without a valid ticket, make sure you contact the ACTV staff to purchase a ticket immediately, in order to safely avoid the fine.

Travel on any bus line with origin or destination at Venice Marco Airport (the n° 5 Aerobus line, or the n° 4, n° 15 or n° 45 lines) is excluded from the Travel Cards, and requires an additional special fare ticket.

If purchased together with the Tourist Travel Card, it costs 4 € one way and € 8.00 round trip/return.

Your ticket can be used for both the vaporetto and bus.

Routes, timetables and prices

Check the following website to find out which vaporetto line to take to reach your destinations; to check prices, and to find out the most convenient route:

www.veneziaunica.it/en

www.actv.it/en/movinginvenice/waterbusservicetimetable

If you bring a smartphone to Italy, you can also use Venice’s public transit app for directions and live timetables: **Moovit**.

Other means of transports

There are also other means of transportation in the city: *traghetti, gondole and water-taxis*. *Traghetti* are the inexpensive gondolas that shuttle passengers across the Grand Canal at a number of stations throughout the city (0,70 euro with your Venice Card); gondolas are usually for tourists and may be very expensive (80/100 euros) and water-taxis are also expensive (around 100 euros per ride).

BUYING FOOD AND SUPPLIES / FARE LA SPESA

SUPERMARKETS

There are several supermarkets (*supermercati*) in Venice, but there are two which are close to Casa Artom. CONAD is the one of the most popular and cost-effective; it is located at the far end of the Zattere.

The other is PUNTO, located in Campo Santa Margherita: it is smaller and slightly more expensive.

Be advised that some small stores do not accept credit/bank cards. Also, there is a small charge for plastic grocery bags so be sure to keep and reuse them. To avoid long lines, the best time to shop is lunchtime.

Conad and Coop Hours:

Monday-Saturday 8:30-20:30 Sunday: 9:00-20:00

Punto Hours:

Monday-Saturday: 9:00-12:50 and 17:00-19:45

NEIGHBORHOOD SHOPS / NEGOZI VICINI

Supermarkets sell almost every necessity but you may find neighborhood shops less time consuming for single-item purchases. On your way to the Accademia you will find a convenience store (*tabacchi*, signified by a capital white or black “T”) for stamps, films and post cards, pens and paper.

On Rio San Trovaso, very close to the Squero (where they repair gondolas) there is a proper stationary shop (*cartoleria*) as well as a bakery (*panificio*) for freshly baked bread and pastries.

For toiletries and personal items, ‘Acqua e Sapone’ in Campo San Barnaba offers a wide range of personal and household cleaning items. The Mini Market in Campo Santa Margherita also provides some toiletries in addition to school supplies and other necessities.

POST OFFICES / LE POSTE

The main post office (*ufficio postale*) in Venice is located close to Campo San Bartolomeo, in the Rialto Bridge area (about 5 minutes walk from the Accademia Bridge in the direction of Rialto). There is another post office near Piazzale Roma and another on the Zattere, just past Conad. Please note that the Piazzale Roma and the Zattere Post Offices are only open during morning hours.

Rialto Office Hours

Monday - Friday: 8:30 - 18:30

Saturday: 8:30 - 13:00

Piazzale Roma Post and Zattere Post Office Hours

Monday - Friday: 8:30 - 12:30

Saturday: 8:30 - 12:30

PHARMACIES / FARMACIE

Pharmacies (*farmacie*) are different from their American counterparts in that they sell only medications and hygiene products. They are marked by red or green crosses and take turns staying open all night. A listing of which pharmacies are open throughout the night is posted on every pharmacy door. The two closest to Casa Artom are in Campo San Stefano and on the Rio di San Trovaso.

DINING IN ITALY / MANGIARE IN ITALIA

Venice is filled with *trattorie*, *cafés*, *pizzerie*, *bars*, *osterie* and *ristoranti*. The differences in the names imply differences in cost and fare. *Trattorie* and *pizzeria* typically offer dozens of pizza and pasta dishes in a casual dining setting. *Ristoranti* and *osterie* offer a course-style menu, serving pasta (*primi*), meat or seafood (*secondo*), vegetables (*contorni*) and desserts (*dolci*) in a more formal setting. At *bars* and *cafés*, you will find coffee, tea, juice, wine, cocktails, sandwiches (*panini*, *tramezzini*, *toast*) and sweets (*pastine*).

DINING IN ITALY

*Dining in Italy is different than dining in the US. At most restaurants, service is included in your final bill as a cover charge (*coperto*). Thus, there is no need to leave a tip. In Italy, it is customary for diners to take time and enjoy their meal, asking for the bill only when they are ready to leave. To do so, simply ask for "*il conto per favore*".*

POPULAR LOCAL EATERIES / TRATTORIE E RISTORANTI

Taverna San Trovaso

Rio di San Trovaso, Dorsoduro 1016

041 5203703 (closed Monday)

Good pasta, fish and sgroppino.

Pizzeria Ae Oche

Zattere, Dorsoduro 1414

041 5206601 (closed Monday)

More than fifty pizza possibilities

Birraria La Corte

Campo San Polo 041 2750570

Good choice range of pizzas.

Nice for eating outside in spring and summer.

La Zucca

Ponte del Megio, San Polo 1762

041 5241570 (closed Sunday)

Vegetarian fare, warm atmosphere.

Reservation needed.

Pizza al Volo

Campo Santa Margherita

open late, everyday

Pizza by the slice, take away only.

Osteria Ca' del Vento

Fondamenta de S. Basegio, 1518, 30123 Close to the Conad supermarket on the Zattere.

Tel. 041 850 1909 (closed Tuesday)

Delicious local food.

Orient Experience II

Campo Santa Margherita, Dorsoduro 2920

041 241 2669

Asian-fusion and Middle Eastern cuisine with takeaway and dine-in options, staffed by refugees.

LOCAL LIBRARIES / BIBLIOTECHE

Venice has several prestigious libraries that you may want to use. Most libraries are accessible to anyone for consultation, but they often require an identification card to be left at the entrance. Many libraries do not lend books and only allow consultation. Most libraries have closed shelves and users are expected to ask for books at the desk after having consulted the catalogues and filled out a request form.

Marciana Public Library and Historical Documents

San Marco 7;

tel. +39 041.240.7211

biblioteca@marciana.venezia.sbn.it

Monday to Friday 08.10-19.00,

Saturday 08.10-13.30

Fondazione Cini Arts and Humanities

Isola di San Giorgio Maggiore;
tel. +39 041.271.0255
biblioteca@cini.it
Monday to Friday 09.00-16.30

Querini Stampalia General public library

with some open shelves,
Santa Maria Formosa, Castello 5252;
tel. +39 041.271.1411
biblioteca@querinistampalia.org
Tuesday to Saturday 11.00-23.00, Sunday 11.00-19.00

Museo Correr Art History

San Marco 52;
tel. +39 041.240.5211
biblioteca.correr@comune.venezia.it
Monday, Wednesday and Friday 08.30-13.30
Tuesday and Thursday 08.30-17.00

Levi Foundation History of Music and Music Scores

San Marco 2893;
tel. +39 041.786.747/46
biblioteca@fondazionelevi.it
Monday to Friday 09.00-16.30
by appointment only, in the afternoon

The University of Venice Ca' Foscari has a wide range of libraries specialized in all the major academic disciplines. To find the library that interests you use this link:

http://www.unive.it/nqcontent.cfm?a_id=10386

Here are the University libraries that are closest to the house:

Cultural flow zone library

On the Zattere (immediately after the bridge if you come from San Trovaso) there is a convenient library that you may want to use. It is open from 9 am to 11 pm. If interested, please ask us in advance so we can grant you access.

Baum Library

Wake Forest student can have access to the BAUM Library close to Campo Santa Margherita by showing a university card to the main desk and filling out a form. The library is open from Monday to Friday from 8.30am to midnight; Saturday and Sunday from 9 am to 9 pm.

Library of the English department of the university of Venice Ca' Foscari

This library is on the Zattere (on the way to Conad grocery shop) and it is open from Monday to Friday from 9 am to 6 pm. If interested, please ask us in advance so we can grant you access.

TRAVELLING FROM VENICE TO AROUND ITALY AND EUROPE / VIAGGIARE DA VENEZIA IN ITALIA E IN EUROPA

Casa Artom has an extensive selection of travel guides and maps for destinations around Italy and Europe. We encourage you to travel on your free weekends and during our two breaks. However, you should consider that staying local to get to know Venice is a meaningful aspect to studying abroad. So be sure to stay at least some weekends in Venice. You will surely enjoy exploring its *calli* and *campielli* on your own and spend some time simply walking around and sitting in one of the numerous cafés watching and partaking in local life as it unfolds around you.

Here below are some useful link for suggestions on itineraries all around Italy and Europe:

www.reidsitaly.com

www.routeperfect.com

TRAVELLING BY PLANE THROUGH ITALY AND EUROPE

There are two airports that you can use for your travels: the Venice Marco Polo Airport and the Treviso Antonio Canova Airport. Both are on the mainland and very well connected with all the main capitals in Italy and Europe.

How to get to the Venice International Airport Marco Polo

www.veniceairport.it/en/transport.html

You can reach this airport by boat and by bus:

By boat: via the Alilaguna lines Blue, Orange and Red Lines.

Check schedule and routes: www.alilaguna.it/it/linee/mappa

By bus:

- via direct coach (ATVO Airport Shuttle)

Check schedule and routes:

www.atvo.it/it-servizio-aeroporti.html

- via ordinary bus (ACTV Line 5 – AeroBUS)

Check schedule and routes:

<http://actv.avmspa.it/it/content/linee-urbane-0>

How to get to the Treviso International Airport Canova

You can only get to the Treviso Airport by getting a **coach shuttle** that leaves from Piazzale Roma.

Check schedule and routes: www.trevisoairport.it/en/

TRAVELLING BY TRAIN THROUGH ITALY AND EUROPE / VIAGGIARE IN TRENO

Venice has rail connections with every major city in Italy and Europe.

Check the *European train schedule* in case you are arriving by train from Europe, or the Italian train schedule (www.trenitalia.com) if from another Italian city.

Europe has an extremely comprehensive train system that makes it easy to get from one country to another. Trains are a fairly inexpensive way to travel within Italy and Europe.

In Italy, you can purchase train tickets at the ticket counter or at a self-service machine in most train stations.

You can also purchase tickets online at www.trenitalia.com.

Italo is a smaller Italian rail company. Their trains run on a limited network, making them less practical for local travel (to Verona, Mestre, or Padova), but they offer impressive discounted rates for trips between major cities (for example, tickets as low as €10 from Venice to Milan). It can make a nice alternative to TrenItalia's sometimes expensive express trains (Freccie). Timetables and tickets available online at www.italotreno.it

There are usually discounted train tickets if you purchase them in advance through the Trenitalia website too.

If you prefer to buy your tickets directly at the Venice train station, you'll find it at about twenty minutes away from Casa Artom. Click here to see the google map

www.google.com/maps/@45.440757,12.32106,16z?hl=en

You can easily find the train station by following the yellow signs that read "ferrovia" scattered all over the city. From Casa Artom you can either go through the Accademia Bridge or through Campo Santa Margherita.

Remember that unless you are using the fast trains called "le Freccie", you must validate your ticket in one of the small yellow machines inside the railway station (usually found at the head of the track) before boarding the train. Failure to do so will result in a fine.

INTERNATIONAL TRAINS USING THE VENICE TRAIN STATION:

Le Freccie

www.raileurope.com/european-trains/le-freccie/how-to-book.html

Italo

www.raileurope.com/european-trains/italo/how-to-book.html

Thello

www.raileurope.com/european-trains/thello/how-to-book.html

City Night Line

www.raileurope.com/european-trains/city-night-line/how-to-book.html

ADVICE FOR YOUR TRAVELS / CONSIGLI PER I TUOI VIAGGI

Safeguarding Your Documents and Valuables

- Be careful with bank card numbers, receipts, and PINs. Exercise caution at ATM machines.
- Handbags, backpacks, coats, and back pockets are prone to theft. Watch your belongings, especially on public transport. Use luggage locks. Always secure your bags.
- Do not carry large amounts of cash or all of your money in one place. Use a money belt or neck pouch when traveling. Do not count money in public.
- Secure your belongings in hotels and hostels. Do not leave valuables lying around. Consider using a public locker if there is no safe place for valuables.
- Always travel also with a copy of your passport, even within Italy. Hostels require a copy of your passport to register guests with local police.
- If mugged, do not struggle with the perpetrator. Your safety is worth more than your belongings. Report any thefts to Professor in Residence and the Resident Director.
- Remember that laws and legal proceedings vary worldwide. You are subject to the laws and legal system of the host country.

Keeping Yourself Safe / Viaggiare sicuri

- **Download the iJet WorldCue app to receive security notices, emergency updates, and global emergency assistance.**
- As part of the visa process, the CSA and IPA will help you apply for a residency permit. It is possible that you will only receive a temporary permit during your semester. Give a copy of that permit to the office, and keep the original with your passport at all times.
- **Please note that if you do not receive your permanent residency card from the Italian Immigration Office during the semester, after your 90th day in Italy, you shouldn't travel**

outside of Italy. In case you decide to travel, Casa Artom will provide a formal letter that certifies that you have carried out all of the due obligations to receive your permit. You will take a copy of this letter while travelling, although it won't make you regular and you might be stopped at the custom. Until now this has never happened.

- Complete the travel form so that Casa Artom and GPS staff have your contact info while traveling.
- Be aware of your surroundings. Walk confidently. Stay in populated, well-lit areas. Travel with friends at night and keep your voices down.
- Blend in with the local culture in terms of dress, language (as much as possible), and behavior.
- When crossing streets, remember that in some countries, vehicles drive on the left side of the road. Remember to look both ways before crossing.
- If you need assistance, notify your on-site contact and the Main Campus.
- In case of emergency when away immediately contact the Professor in Residence, Coordinator of Student Activities and Services, IPA, and Resident Director
- Let relatives know your travel itinerary.

What to Do in an Emergency While Away from Venice

1) Prior to traveling anywhere, register with the US Department of State's Smart Traveler Enrollment Program-(STEP) to receive travel information and warnings, as well as assistance abroad if you need it. Visit the STEP site at: <http://step.state.gov/>

2) Pay close attention to instruction provided in the program orientation and SOS materials. Always keep your program emergency contact information (YOUR RED SOS BOOK).

3) For a medical emergency, go to the nearest hospital or clinic. Since you are enrolled in the GeoBlue insurance always keep your GeoBlue card with you and call them as soon as possible.

Also, alert the Venice Professor in Residence, Resident Directors and Coordinator of Student Activities and Services so that they can notify the Main Campus at WF and your family and provide assistance as needed.

4) In a politically volatile situation or natural disaster, contact the Professor in Residence and Venice Program Director immediately so they can take inventory of their students. Heed any instructions they provide. If necessary, contact the US embassy for assistance.

PARENTS AND GUESTS: WHERE TO STAY

This is a list of hotels and B&B which are a 5/10-minute walk from Casa Artom and that students may want to suggest to parents, relatives and friends wishing to stay nearby.

Hotel alla Salute **

www.hotelsalute.com

Pensione Seguso **

www.pensioneseguesovenice.com

Ca' Zose ***

www.hotelcazose.com

Gli Alboretti ***

aglialboretti.com

La Calcina ***

www.lacalcina.com/it

Hotel American Dinesen ***

www.hotelamerican.it/ita/index.php

Pensione Accademia ***

www.pensioneaccademia.it

Ca' Pisani ****

<http://www.capisanihotel.it/>

Locanda Ca' San Vio ****

<http://www.casanvio.com/>

Extra Luxury Centurion Palace *****

<http://www.centurionpalacevenezia.com/>

Less expensive options for students:

Don Orione (cultural center/religious guest house) www.donorione-venezia.it/it

Domus Ciliota (Ex-monastery-turned hotel) www.ciliota.it

KEEPING YOUR BELONGINGS IN ORDER BEFORE LEAVING

CHECKLIST BEFORE LEAVING FOR THE TRAVEL BREAKS

Kitchen: make sure you don't leave any perishable food in the fridge or cabinet.

Bedroom: leave your bedroom in good order so as to facilitate the housekeepers' work.

Documents: Besides your passport and any other travel documents (tickets, reservations, etc.) **Remember to take with you the original copy of your residency permit (temporary or definitive) and to leave a copy in the house.**

Travel Plans: make sure you sent your detailed travel plan to the IPA at least one day before your departure. All your destinations, accommodations and contacts must be clearly written on it.

CHECKLIST FOR LEAVING AT THE END OF THE SEMESTER

Departure: Prepare to leave on the day appointed. No extra days are allowed. If you need to take an early-morning flight, consider making a taxi reservation the day before leaving.

Personal items: Be particularly security conscious during the closing days of your session, and remember to take all your belongings with you. Casa Artom is not responsible for forwarding articles left in the house.

Keys: Give your key to the IPA and get back your 50 euro/dollar deposit. The IPA will leave the tin box with all the keys and the list on one table next to the library in the main hall.

Clothes and things to throw away/donate: On the ground floor under the stair, there is a big box for collecting them (from 2 days before your departure)

Kitchen: Leave your fridge space in decent conditions by getting rid of all expired/perishable food. On the day before departure the IPA will check the fridges.

Other Spaces: Leave your room, the common spaces and each classroom in a neat condition: make sure you leave none of your study material.

Guggenheim Passes: Make sure you put them back where you found them.

Gym Passes: All the students who went to the gym should give the passes back (otherwise we will have to pay 5 euros per pass).

Cells: Professor and IPA please remember to leave the phones with box and batteries in the office.

Library books: Please leave them ALL on the tables next to the library. Do not re-shelve them.

PART III – EMERGENCIES / EMERGENZE

EMERGENCY NUMBERS / NUMERI DI EMERGENZA

* DIAL 0 TO GET THE OUTSIDE LINE IF USING THE HOUSE PHONES

Police 112

General Emergency 113

Medical (ambulance) 118

Fire 115

Pharmacies +39 800.420.707

Ask: *“Presto: venite al pontile di Wake Forest Univeristy, tra Guggenheim e Ca’ Dario. È molto urgente!”*

Laura Graziano Resident Director

+39 041.528.7097 (home) | +39 347.332.8086 (cell)

Roberta Cimarosti Coordinator of Student Activities and Services

+39 041.476.9998 (home) | +39 339.601.0392 (cell)

Peter Kairoff Program Director (Main Campus)

+001 336.758.5369 (office)

+001 336.926.1594 (cell)

WFU EMERGENCY (MAIN CAMPUS)

+001 336.758.5591

IN A MEDICAL EMERGENCY FOLLOW THESE STEPS:

IN CASE OF MEDICAL EMERGENCY DURING THE NIGHT/NON-OFFICE HOURS

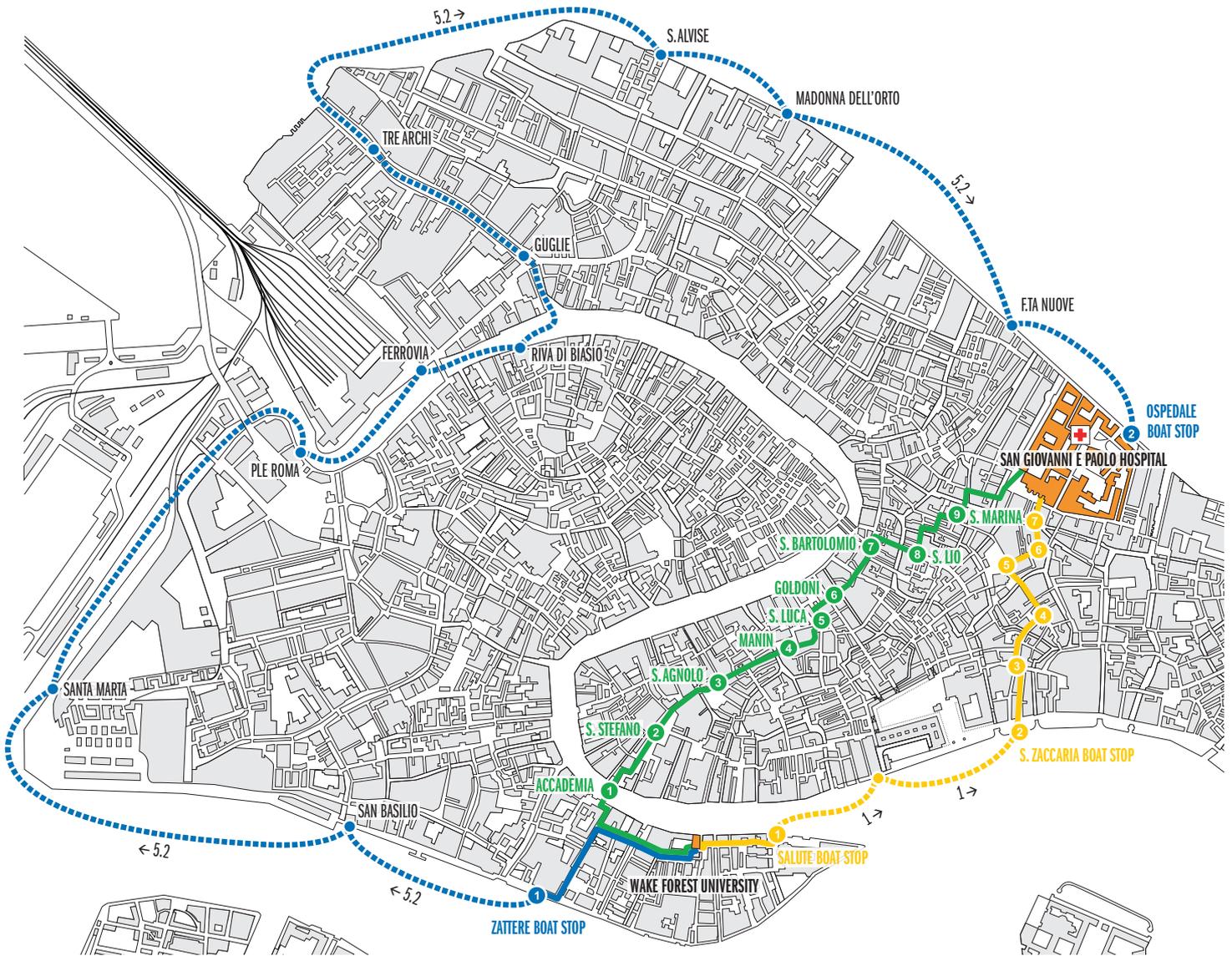
TELL IMMEDIATELY THE PROF. IN RESIDENCE OR THE IPA. THEY WILL:

- CALL THE AMBULANCE: '0' (TO GET THE LINE) THEN 118 AND ACCOMPANY YOU TO THE EMERGENCY ROOM
- **OR** A WATER TAXI: '0' (TO GET THE LINE) THEN 041.522.2303
- THE KEY TO OUR DOCK IS INSIDE A DRAWER IN THE PIECE OF FURNITURE FACING THE WATER DOOR
- CALL DR. CIMAROSTI IN CASE ANY ASSISTANCE IS NEEDED.

IN A FIRE EMERGENCY FOLLOW THESE STEPS:

- IMMEDIATELY GET OUT OF THE HOUSE USING THE MAIN DOOR AND TURN LEFT PAST THE BRIDGE INTO CAMPIELLO BARBARO
- CALL THE FIRE MEN: 115
- CALL DR. GRAZIANO +39 041.528.7097 (home) | +39 347.332.8086 (cell)
- THE PROF. IN RESIDENCE AND THE IPA WILL KNOW HOW TO PROCEED TO SWITCH OFF THE ALARM IN CASE OF A FALSE ALARM

MEDICAL EMERGENCY DIRECTIONS FOR HOSPITAL



HOW TO GET TO THE DOCTOR

To be received you need to make an appointment: ask Dr.R. Cimarosti

- 1 Go to the hospital (see following "how to get to the hospital")
- 2 Reach PADIGLIONE JONA on the first floor
- 3 Find the doctor's studio door: Prof. ANDREA BONANOME

TO THE HOSPITAL AT NIGHT:

The main entrance is closed.

You need to use the side entrance:

When you're facing the main entrance, walk to the left of the building, then walk straight and you'll find the door on the right side.

EMERGENCY CONTACTS

HOSPITAL

EMERGENCY TEL.: 118

ASK:

"VENITE AL PONTILE DI WAKE FOREST UNIVERISTY
TRA GUGGENHEIM E CA' DARIO. È URGENTE."

HOW TO GET TO THE HOSPITAL

BY FOOT (30 min.)

- 1 Walk to and cross the Accademia Bridge
- 2 Continue straight until Campo S.Stefano
- 3 Continue to Sant'Angolo
- 4 Continue to Campo Manin
- 5 Continue to San Luca
- 6 Continue to Goldoni Theater
- 7 Continue to San Bartolomio; from Campo San Bartolomio take a right; walk straight to Campo S. Lio
- 8 At Campo S. Lio turn left and continue straight; cross a bridge; round the corner and continue straight.
- 9 Take your second left and continue straight; cross another bridge; take your first right, cross one bridge. Arrive to Campo San Giovanni e Paolo. See the entrance to the hospital in front of you (a white-facade building next to a brick church).

HOW TO GET TO THE HOSPITAL

BY VAPORETTO (50 min.)

- 1 Walk to the Zattere boat stop and take the #5.2 Vaporetto towards Lido
- 2 Get off at the tenth boat stop Ospedale Civile (right after Fondamenta Nuove) and follow signs to 'pronto soccorso' (emergency room).

HOW TO GET TO THE HOSPITAL

BY VAPORETTO & BY FOOT (25 min.)

- 1 Walk to the Salute Boat Stop and take the #1 Vaporetto towards Lido
- 2 Get off at the 2nd stop: S. Zaccaria (in front of the Danieli Hotel), take the Calle de le Rasse directly in front of you and continue straight to the end of the calle.
- 3 Turn left to Campo SS. Filippo e Giacomo and take an immediate right at the pharmacy onto Calle dea Sacrestia - Continue straight (the calle becomes Calle della Chiesa); cross the bridge and continue straight until you come to a T
- 4 Turn left and go straight along Ruga Giuffa until you find a bridge: cross the bridge and you are in Campo S. Maria Formosa
- 5 Take the second calle on the right called Calle Lunga S. Maria Formosa (there is Bar all'Orologio in the corner).
- 6 Go straight until you see the hospital sign (blue sign with an H) on the left (calle Trevisan o Cicogna).
- 7 Go straight and cross a bridge; continue into Calle Bressana until you arrive at Campo San Giovanni e Paolo. The hospital is the white building on your left next to the entrance of a brick church.